

## Take care of your health and get rewarded!

**Complete 1 Annual Comprehensive Exam (ACE) or 1 In-Home Assessment (IHA)  
in 2018 and receive a \$25 gift card!**

### What is an ACE and IHA?

- An **ACE** is when your doctor reviews your health status and works with you to come up with a plan that you can follow for the next 12 months to stay healthy. If exam is done in the comfort of your home by one of our trusted partners, Care Connections/Vitalis, House Call Doctors, MedXM or Trumen, it is called an **IHA**.

### Why do I need the exam?

- Molina Dual Options Medicare-Medicaid Plan cares about you and your health! An ACE and IHA will help us serve you better and get you the care you need, when you need it.

### How do I schedule an appointment?

- Your doctor or one of our trusted IHA partners, Care Connections/Vitalis, House Call Doctors, MedXM or Trumen, will call you to schedule a visit.

### When will I receive my gift card?

- After your ACE or IHA, you **do not** need to call or mail us a form to get your gift card. We will work with your doctor or trusted IHA partner to make sure your exam is done. Please allow **8–12 weeks after your exam** to get your gift card in the mail. Remember, we will use the mailing address on file to mail you your gift card. To update your mailing address, please call Member Services at (855) 735-5831 TTY/TDD: 711, 7 days a week, 8 a.m. to 8 p.m., local time.

Thank you for being a valued Molina Dual Options member! We hope you will take care of your health and get rewarded!

### Important things to know about your gift card:

- Members are eligible to earn one (1) gift card each year.
- Gift card cannot be replaced if lost or stolen. Only gift cards confirmed as returned by the post office will be re-sent.
- Gift card cannot be exchanged for different stores.
- Gift card cannot be converted to cash.
- Gift card cannot be used by non-Molina Dual Options members.
- Gift card cannot be used to purchase liquor, tobacco, firearms or ammunition.
- Gift card will be provided for ACE or IHA visits done January 1, 2018 – December 31, 2018.
- Molina Dual Options incentive program is subject to change without notice based on guidance from the Centers for Medicaid and Medicare Services' (CMS) and the State.

Molina Dual Options Medicare-Medicaid Plan is a health plan that contracts with both Medicare and South Carolina Healthy Connections Medicaid to provide benefits of both programs to enrollees.

You can get this document for free in other formats, such as large print, braille, or audio. Call (855) 735-5831, TTY/TDD: 711, 7 days a week, 8 a.m. to 8 p.m., local time. The call is free.

Limitations, copays, and restrictions may apply. For more information, call Molina Dual Options Member Services or refer to the Molina Dual Options Member Handbook. Benefits, and/or copayments may change on January 1 of each year.

The List of Covered Drugs and/or pharmacy and provider networks may change throughout the year. We will send you a notice before we make a change that affects you.

