



Molina Healthcare of Texas

Molina Dual Options STAR+PLUS MMP CAHPS® Annual Results: 2016 – 2018

Molina Dual Options STAR+PLUS MMP scores for the past three years are below. You can see how Molina Dual Options STAR+PLUS MMP performs compared to our target goal.

Measure/Data Element: CAHPS 5.0	2016	2017	2018	2018 Goal
Getting Care Quickly	73%	75%	77%	79%
Getting Needed Care	79%	83%	82%	84%
Coordination of Care	81%	85%	84%	86%
Customer Service	84%	91%	89%	91%
Rating of Health Plan	85%	86%	85%	86%
Rating of All Health Care	86%	86%	86%	87%
Getting Needed Prescription Drugs	NA	87%	88%	90%
Rating of Drug Plan	84%	86%	87%	85%
Annual Flu Vaccine	67%	68%	67%	75%

For STAR ratings, please visit [Medicare Plan Finder](https://www.cms.gov/medicare/prescription-drug-coverage/prescriptiondrugcovgenin/performance.html) or <https://www.cms.gov/medicare/prescription-drug-coverage/prescriptiondrugcovgenin/performance.html>

Molina Dual Options STAR+PLUS MMP is a health plan that contracts with both Medicare and Texas Medicaid to provide benefits of both programs to enrollees.

You can get this document for free in other formats, such as large print, braille, or audio. Call (866) 856-8699, TTY/TDD: 711, Monday – Friday, 8 a.m. to 8 p.m., local time. The call is free.

[(For materials non-small sized, therefore 8.5x11 paper output)] [<Full Anti-Discrimination Notice and state specific Multi-language insert with TOP 15 languages>]