

# Molina Healthcare STAR+PLUS Value Added Services

Effective 09/01/2019

At Molina Healthcare, we care about your health. That's why we focus on getting you the Value Added Services, quality care and support you need to stay healthy. All at no cost to Molina members!

- **24-hour Nurse Advice Line**  
Our nurses can answer your questions 24 hours a day, 7 days a week, call: English (888) 275-8750, Spanish (866) 648-3537.
- **Weight Watchers® Program meeting vouchers**  
For members age 15 and older with a BMI of 30 or more and diabetic members with an A1c lab result of 8 or more. The Health Educator will determine the total number of meeting vouchers provided.
- **Adult dental services**  
Up to \$250 per year for dental checkups, x-rays and cleaning, for members age 21 and older. Member must be enrolled at time of service.
- **\$20 gift card for getting a diabetic eye exam each year**  
For currently enrolled diabetic members only. Limited to non-dual Medicaid only members. Diabetic eye exam must be documented and performed by an in-network provider.
- **\$20 gift card for getting an A1c blood test each year**  
For currently enrolled diabetic members only. Limited to non-dual Medicaid only members. The A1c blood test must be documented and performed by an in-network provider.
- **\$30 gift card for getting an A1c blood test twice a year**  
For diabetic members only. Limited to non-dual Medicaid only members. Member must have two A1c blood tests performed by an in-network provider documented within one year.
- **Four visits per year with a registered dietitian for diabetic members age 21 and older**
- **\$20 gift card for members after completing a doctor follow-up visit within 30 days of getting out of the hospital**  
Gift card is available once for each post-hospitalization follow-up medical appointment.
- **\$20 gift card each year for members who go to a follow-up PCP visit within three weeks of being in the Emergency Room**  
Limited to Hidalgo members only.
- **\$100 eyewear allowance towards upgrades for frames, lenses or contacts every two years**  
Limited to currently enrolled to non-dual Medicaid members only.
- **\$20 gift card for getting a mammogram each year**  
For currently enrolled female members age 50 to 74, at average risk, who complete a recommended mammogram. Limited to non-dual Medicaid only members.
- **\$30 gift card for completing an office visit for a mental health condition after a hospitalization**  
For members who complete an office visit with their PCP or behavioral health specialist within 7 days of a hospitalization for a mental health condition, and an additional \$30 gift card for completing an office visit within 30 days of a hospitalization for a mental health condition.

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- **\$25 gas card for a doctor follow-up visit**  
One time for currently enrolled members who have a doctor follow-up visit within 30 days of leaving the hospital. Available once per hospital discharge and must have completed a follow-up doctor appointment within 30 days of hospital discharge.
- **\$20 gift card for members with major depression**  
For members diagnosed with major depression and currently taking antidepressant medication, who remain on their medication for 84 days, and an additional \$20 gift card for remaining on medication for 180 days.
- **\$10 Over-the-Counter (OTC) gift card**  
Every three months, upon request, for OTC medicines and other medical or health related supplies not covered by Medicaid. Limited to currently enrolled non-dual Medicaid only members. Member cannot buy food or water with gift card.
- **\$20 gift card**  
For non-dual Medicaid members with a diagnosis of schizophrenia or bi-polar receiving antipsychotics who complete an A1c screening once per year.
- **Home visits**  
Up to an extra 8 hours of respite services per calendar year for currently enrolled members that are unable to care for themselves due to absence of or need for relief for their unpaid caregiver. Service must be authorized by a Molina Service Coordinator. For non-STAR+PLUS Waiver (non-SPW) members 21 and older.
- **Home-delivered meals**  
Up to 10 home-delivered meals each year after getting out of the hospital or nursing facility. Service must be authorized by a Molina Service Coordinator. For non-STAR+PLUS Waiver (non-SPW) members 21 and older.
- **Emergency Response System services**  
For currently enrolled members who are determined to be in need of the service. Service must be authorized by a Molina Service Coordinator. For non-STAR+PLUS Waiver (non-SPW) members 21 and older.
- **\$75 gift card**  
Each year for non-dual diabetic members who refill their diabetic medication for 6 consecutive months.
- **\$25 gift card**  
For currently enrolled non-dual female members ages 21-64, at average risk for cervical cancer, who complete a recommended cervical cancer screening.
- **Home blood pressure monitoring kit**  
For currently enrolled members with a diagnosis of members with cardiovascular disease and/or hypertension.
- **Home exercise kit**  
For members age 12 and over with a BMI of 30 or more and diabetic members with an A1c lab result of 8 or more. The home exercise kit includes jump rope, tubing with handles, flat resistance band, pedometer, reflective arm band, Get Started Guide, exercise flip cards, six week fitness and nutrition plans, articles, recipes, advice and online exercise library.
- **Body weight scale**  
For members with congestive heart failure, once per year.
- **Accessory tote bag one time for current members**
- **Pest control services every three months**  
For members that complete the three month "Breathe with Ease<sup>®</sup>" Disease Management Program. Limited to Bexar, El Paso, Harris and Jefferson members only.
- **Allergy-free bedding**  
Currently enrolled members with asthma that complete the three-month "Breathe with Ease<sup>®</sup>" Asthma Disease Management Program can get an allergy-free mattress cover and pillow case. Limited to non-dual Medicaid only members.
- **\$75 gift card**  
Each year for non-dual members with a diagnosis of hypertension who refill their high blood pressure medication for 6 consecutive months.

Have questions? We're here to help. Call Member Services at **(866) 449-6849**, Monday to Friday, 8:00 a.m. - 6:00 p.m., central time. The call is free. Or visit [MolinaHealthcare.com](http://MolinaHealthcare.com).