



Molina Healthcare of Texas

Medicaid Child CAHPS® Annual Results: 2018–2020

Molina’s scores for the past three years are below. You can see how Molina performs compared to our target goal.

Measure/Data Element	2018	2019	2020	2020 Goal
Getting Care Quickly	85.08%	86.54%	89.08%	92.43%
Getting Needed Care	81.26%	81.08%	85.85%	88.01%
Coordination of Care	76.28%	79.22%	NA	87.18%
Rating of Health Plan	76.42%	77.41%	75.00%	75.64%
Rating of Health Care	74.83%	73.58%	75.85%	74.03%
Rating of Personal Doctor	79.03%	78.98%	74.13%	79.82%
Rating of Specialist Seen Most Often	NA	NA	NA	77.70%

NA = Not Available Due to Small Denominator