



Thank you for being a Molina Healthcare member! We want to let you know about an update to this handbook.

Effective September 1, 2017, children in the Texas Department of Family and Protective Services (DFPS) Adoption Assistance or Permanency Care Assistance (AAPCA) programs will begin getting their Medicaid services through the STAR Medicaid managed care program. Members who get AAPCA services will still have the same Medicaid benefits under managed care as they do now.

What is Adoption Assistance?

The Adoption Assistance program provides help for certain children who are adopted from foster care.

What is Permanency Care Assistance?

The Permanency Care Assistance program provides financial support to family members who provide a permanent home to children who are in foster care that could not be reunited with their parents.

What if I need to update my address or phone number?

- The adoptive parent or permanency care assistance caregiver should contact the DFPS regional adoption assistance eligibility specialist assigned to his or her case.
- If the parent or caregiver doesn't know who the assigned eligibility specialist is, they can contact the DFPS hotline, 1-800-233-3405, to find out.
- The parent or caregiver should contact the adoption assistance eligibility specialist to assist with the address change.

Who can I call if I have questions?

You can call Member Services at (866) 449-6849, Monday to Friday, 8:00 a.m. – 5:00 p.m., local time.