

Fall 2016 Health & Wellness Newsletter



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Health Care Fraud, Waste and Abuse

Fraud, waste and abuse can increase health care costs and affect your quality of care. You can report fraud, waste, and abuse to Molina’s AlertLine. You may call 24 hours a day, seven days a week. Call toll-free at (866) 606-3889 TTY 711. You may also report your concerns on the AlertLine website at <https://MolinaHealthcare.AlertLine.com>.

Provider Directory

Did you know you can find a provider or pharmacy location online? Visit MolinaHealthcare.com and click on “Find a Doctor or Pharmacy.”

All newsletters are also available at MolinaHealthcare.com.

MolinaHealthcare.com



About Our Members: Protecting Your Privacy

Your privacy is important to us. We respect and protect your privacy. Molina wants you to know how we use or share your protected health information (PHI). Please visit the following link for a summary of how Molina protects your privacy: <http://tinyurl.com/MHTQualityGuide>.

Our Notice of Privacy Practices gives more information about how we use and share our members' PHI. You may find our full Notice of Privacy Practices on our website at MolinaHealthcare.com. You also may ask for a copy of our Notice of Privacy Practices by calling Member Services. The number is on the back of your Member ID card.

Prevent the Flu

The single best way to prevent seasonal flu is to get a **flu shot** each year. As a Molina Healthcare Member, you can receive your seasonal flu shot at no cost to you. Many pharmacies offer the flu shot for adult Members. You can also ask your provider.



MolinaHealthcare.com

Mosquito repellent is now available as a Medicaid benefit!

Texas Medicaid now covers certain mosquito repellent products as a Medicaid benefit for the prevention of Zika virus. Zika can cause severe birth defects in unborn children whose mothers are infected while pregnant. Because there is not a vaccine to prevent the disease or medicine to treat it, it is important for women to use repellent to protect themselves and unborn babies.

Who is covered?

- Females ages 10-45 and Pregnant women of any age in the following programs:
 - Medicaid
 - CHIP-Perinate
 - Children's Health Insurance Program (CHIP)
 - Healthy Texas Women
 - CSHCN

Benefit details:

- One can/bottle of mosquito repellent is permitted per prescription fill, with one refill allowed per calendar month.*
- This benefit ends on October 31st, 2016.
- **Prescriptions for mosquito repellent will not count against the monthly 3 prescription limit for those clients with a monthly limit.**
- Repellent will be provided at no cost to Medicaid clients.
- CHIP members may pay the generic co-pay or less, if the cost of the repellent is less than the co-pay.

How to get repellent:

- Many pharmacies will be able to provide you with mosquito repellent without needing to get a prescription from your doctor. Contact your favorite pharmacy to make sure they are participating in this benefit. To find your pharmacy's phone number, you may use the Provider Lookup feature on our website: HYPERLINK "<http://www.txvendordrug.com>" www.txvendordrug.com. If you are enrolled in an MCO, please refer to that MCO's website, or call the Member Services number on the back of your Member ID card.
- If your pharmacy recommends getting a prescription, contact your health care provider, and then ask them to send it to your pharmacy.
 - Your provider can send a prescription to your pharmacy via phone, fax, or e-prescription.
 - **Do not request an office visit only to request a prescription for mosquito repellent unless required by the healthcare provider.**
- Have this prescription filled at your pharmacy.

Where can I find more information about Zika and Zika prevention?

- Department of State Health Services: www.TexasZika.org and www.TexasZika.org/prevention
- Centers for Disease Control and Prevention: www.cdc.gov/zika/

If you have questions, we're here to help. Call Member Services at (866) 449-6849, for CHIP RSA call (877) 319-6826, Monday through Friday, 8:00 a.m. – 5:00 p.m. local time.

*Supply may vary by location

MolinaHealthcare.com



QI Department

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Questions about Your Health?

**Call Our 24-Hour
Nurse Advice Line!**

English and other languages: (888) 275-8750
Spanish: (866) 648-3537

Your health is our priority!

TTY users should dial 711.

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Your Extended Family.

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