

Telemedicine and Telehealth Services

You may get Covered Services by Participating or Authorized Providers, through the use of Telehealth and Telemedicine services. Telemedicine and Telehealth services are Telecommunication services available to healthcare providers that allow you to see a physician or qualified healthcare provider in a distant site without you going to that site.

For Telemedicine or Telehealth services, your physician may see the need for you to receive the services of a physician or other healthcare provider in a distant site. The visit would be done using direct face-to-face interactive video communication. To conduct the examination you may be asked to visit your local physician or a different local office that has the needed telecommunication video equipment. The physician or qualified health care provider conducting the examination may be in the next town or in another state.

Note – Telemedicine and Telehealth services are covered services that have limitations and requirements that must be met. Not all Participating Providers offer these services. If you are interested in any of these services contact your healthcare provider or contact Molina Healthcare at (866) 449-6849.