



HHS wants to hear from you!

Your feedback will help identify ways HHS can strengthen the No Wrong Door system, a streamlined and coordinated system to help Texans access long-term services and supports (LTSS) in the community. LTSS includes, but is not limited to, day activity health services, home health aide services, personal care services, home-delivered meals, transportation and family caregiver support services.

Specifically, we'd like to learn:

- How you heard about LTSS.
- Where you went to apply for or receive LTSS (including online or by phone).
- Your experiences learning about or accessing LTSS through an information and referral phone line, HHSC website or other virtual way.
- Anything else you'd like to share about your experience trying to find and access LTSS.

Listening Session Schedule

Please attend the session most helpful for you.

**Tuesday, April 11,
8:30 a.m.–noon:**

**Older Adults and
Family Caregivers**

**Tuesday, April 11,
1:30–5 p.m.:**

**People with
Disabilities and Family
Caregivers**

**Wednesday, April 12,
8:30 a.m.– noon:**

**People who Served
in the Military and
Family Caregivers**

El Paso Community College

**Administrative Services Center- EPCC ASC
9050 Viscount Blvd., El Paso, TX 79925**



Visit **this link**
or scan the
QR code to
register to
attend.