

Your Value-Added Services Are Changing

Thank you for being part of the Molina family! We care about your health. That is why we focus on getting you the value-added services, quality care and support you need to stay healthy.

Each year, your value-added services may change. These changes happen on September 1.

STAR+PLUS Value-Added Services Changes (Effective September 1, 2024)

New benefits available September 1, 2024:

- Transportation for Dental Value-Added Service available for currently enrolled members accessing their dental value-added services. Limited to 1 roundtrip ride each year. Limited to 20 miles roundtrip. Available for Non-Waiver members only and must be authorized by a Service Coordinator.
- Transportation for Vision Value-Added Service available for currently enrolled members accessing their vision value-added services. Limited to 1 roundtrip ride each year. Limited to 20 miles roundtrip. Available for non-dual STAR+PLUS Non-Waiver members only and must be authorized by a Service Coordinator.
- Allergy-Free Pillowcase and Mattress Cover available for members with asthma or COPD who are enrolled in Molina's Case Management program. Limited to once per year and must be authorized by a Service Coordinator.
- Pest Repellant Wall Plugs available for members with asthma or COPD who are enrolled in Molina's Case Management program. Limited to once per year and must be authorized.
- \$50 Prenatal Exam Reward for newly enrolled pregnant members who get an early prenatal exam within 42 days of enrollment, or current members who complete an early prenatal exam in the first trimester (90 days). Limited to STAR+PLUS non-dual members. Reward available upon request once confirmed by OB/GYN or Primary Care Provider.
- \$50 Postpartum Exam Reward for currently enrolled members who get a postpartum exam within 7-84 days of delivery. Limited to STAR+PLUS non-dual members. Reward available upon request and must be verified.
- One infant car seat reward for currently enrolled members in the sixth month of pregnancy through six months following delivery. Available upon request.
- Postpartum kit available to currently enrolled members, upon request, for up to three months following delivery. Available once every year.
- \$25 Diabetes Medication Adherence Reward for currently enrolled members with a prescription for diabetes medication who refill their prescription often enough to maintain at

least 80% medication adherence. Limited to non-dual STAR+PLUS members upon request. Available once per year and must be verified.

- \$25 Blood Pressure Medication Adherence Reward for currently enrolled members who refill their high blood pressure or hypertension medication often enough to maintain at least 80% medication adherence. Limited to non-dual STAR+PLUS members upon request. Available once per year and must be verified.
- Fitness Tracker Watch, valued up to \$50, available for currently enrolled non-dual STAR+PLUS members who complete the Weight Watcher Program upon request. Available once per year.
- \$25 Reward for Annual Kidney Health Evaluation for currently enrolled members up to age 85 with diabetes who get an annual kidney health evaluation. Available once a year, upon request. Limited to non-dual STAR+PLUS members.
- \$25 Systematic Corticosteroid Reward for currently enrolled members ages 40 or older who were prescribed a systematic corticosteroid within 14 days of an inpatient hospital discharge or an Emergency Room visit. Available once per year, upon request.
- \$25 Bronchodilator Reward for currently enrolled members ages 40 or older who were prescribed a bronchodilator within 14 days of an inpatient hospital discharge or an Emergency Room visit. Available once per year, upon request.
- One motion sensor night night to help members who may be at potential risk for falls. Available upon request. Must be approved by a Case Manager.
- GED Study Guide available upon request for members with an IDD diagnosis
- Up to \$100 Physician Prescribed Shoes/Insert Allowance for diabetic members age 21 and older for physician prescribed shoes or inserts. Limited to non-dual STAR+PLUS members only. Available once per year, upon request. Must be authorized by a Service Coordinator.
- Online Mental Health Resources Tool through the Molina website and/or Mobile app to help members learn ways to reduce stress, anxiety, or depression.
- Telephonic and Mobile-App Based Resources through Pyx Health to help currently enrolled members feels supported and connected.
- Exercise Kit with resistance bands for diabetic members with a BMI of 30 or more and diabetic members with an A1c of 8 or more. Available upon request.

Benefits no longer available on September 1, 2024:

- \$50 Academy gift card for work-out clothes for non-dual Medicaid Members ages 16 and older who complete the Weight Watchers® program.
- \$75 gift card each year for refilling diabetic prescription for currently enrolled members who refill their diabetic prescription (medication) each month for six (6) months

- \$50 gift card each year for currently enrolled STAR+PLUS non-dual members with a diagnosis of high blood pressure who refill their high blood pressure prescription (medication) each month for six (6) months in a row.
- 24-hour Nurse Advice Line: Our nurses can answer your questions 24 hours a day, 7 days a week. Call (888) 275-8750 (English)/(866) 648-3537 (Spanish)
 - Members still have access to Molina’s 24-hour Nurse Advice Line by calling (888) 275-8750 (English)/(866) 648-3537 (Spanish). However, it is no longer considered a value-added service for STAR+PLUS members.

STAR+PLUS Nursing Facility Value-Added Services Changes (Effective September 1, 2024)

New benefits available September 1, 2024:

- Online Mental Health Resources Tool accessible through the Molina website and/or Mobile app to help members learn ways to reduce stress, anxiety, or depression.
- Telephonic and Mobile-App Based Resources through Pyx Health to help currently enrolled members feel supported and connected.
- Combined Cup and Phone Holder for newly enrolled Nursing Facility members within 30 days of confirmed enrollment. Available one time only.
- Photo Remembrance Album for members diagnosed with Alzheimer’s. One time only, upon request.
- \$20 Gas Card every three months for a non-dual STAR+PLUS Member’s family or caregivers to visit the Member who is residing in a Nursing Facility. For LTSS Eligible Caregivers. Available upon request. Must be currently enrolled.

You can find a full list of your value-added services on our website at www.MolinaHealthcare.com. You can also call Member Services at (866) 449-6849 to ask for a printed list of your value-added services to be mailed to you. We can help you Monday-Friday from 8 a.m. – 6 p.m., central time.



Request your value-added services with just a few clicks! As a Molina member, you can now request your value-added services through Molina’s member portal. Log into your member portal account today to see what benefits you may be eligible for and request gift cards for eligible services you have received. You can also call Member Services or work with your case manager to request your value-added services.