



Your Extended Family.

Notice of Change to STAR+PLUS Case Management for Children and Pregnant Women (CPW)

This letter is to tell you about a change to Molina Case Management for Children and Pregnant Women (CPW). To bring your *Member Handbook* up to date, the below information replaces page 22 of your member handbook:

Case Management for Children and Pregnant Women

Need help finding and getting services? You might be able to get a case manager to help you.

Who can get a case manager?

Children, teens, young adults (birth through age 20) and pregnant women who get Medicaid and:

- have health problems, or
- are at a high risk for getting health problems.

What do case managers do?

A case manager will visit with you and then:

- Find out what services you need.
- Find services near where you live.
- Teach you how to find and get other services.
- Make sure you are getting the services you need.

What kind of help can you get?

Case managers can help you:

- Get medical and dental services.
- Get medical supplies or equipment.
- Work on school or education issues.
- Work on other problems.

How can you get a case manager?

Call the Texas Health Steps at 1-877-847-8377 (toll-free), Monday to Friday, 8 a.m. to 8 p.m.

To learn more, go to: www.dshs.state.tx.us/caseman

If you have any questions about these changes please call Member Services at 1-866-449-6849 between 8:00 AM and 6:00 PM CST, Monday through Friday. The call is free. We know that the power to pick a health plan that is right for you and your family is most important. We thank you for picking Molina.