

# Thank you for being a **Molina Healthcare** member!

We want to tell you about a few updates to your benefit information.

The following plan benefits have been revised, these changes are effective as of June 1, 2015:

## What are my health-care benefits?

Since you have Medicare and Medicaid, you have benefits for both acute care and Long-Term Services and Supports. Your acute care benefits such as doctor visits, hospitalizations, prescriptions, and behavioral health services are covered by Medicare or the Medicare plan you have picked. Your Medicaid Long-Term Services and Supports benefits are called STAR+PLUS and are covered by Molina.

You may not need Long-Term Services and Supports right now, but STAR+PLUS will provide these benefits if you need them in the future. If you do need Long-Term Services and Supports benefits, the kind of benefits you can get is based on your category of Medicaid eligibility. There are three Medicaid eligibility levels which are listed below:

- Other Community Care (OCC) - basic coverage
- Community First Choice (CFC) – mid-level coverage
- Home and Community Based Services (HCBS) STAR+PLUS Waiver (SPW) - highest level of coverage for members with complex needs

An overview of Medicare and STAR+PLUS benefits by type and category of coverage is shown in the following chart.

Service Types	Medicare with Other Community Care (OCC) benefits	Medicare with Community First Choice (CFC) benefits	Medicare with HCBS STAR+PLUS Waiver (SPW) benefits
<b>Acute Care Services</b>			
Medical (such as doctor's visits and hospital services) and Behavioral Health Services	Medicare or Medicare Advantage Plan	Medicare or Medicare Advantage Plan	Medicare or Medicare Advantage Plan
Prescription drugs	Member's chosen Part D prescription drug vendor	Member's chosen Part D prescription drug vendor	Member's chosen Part D prescription drug vendor
Medicare coinsurance and deductibles	State's fiscal agent (TMHP) for regular Medicare; Medicare Advantage Plan	State's fiscal agent (TMHP) for regular Medicare; Medicare Advantage Plan	State's fiscal agent (TMHP) for regular Medicare; Medicare Advantage Plan
<b>Long-Term Services and Supports</b>			
Primary Home Care/Personal Assistance Services	Molina Healthcare*	Molina Healthcare*	Molina Healthcare*
Day Activity and Health Services (DAHS)	Molina Healthcare*	Molina Healthcare*	Molina Healthcare*
Consumer-Directed attendant care	Molina Healthcare*	Molina Healthcare*	Molina Healthcare*
Nursing Services (in home)	Medicare/Medicare Advantage Plan	Medicare/Medicare Advantage Plan	Molina Healthcare* or Medicare/Medicare Advantage Plan
Habilitation: acquisition, maintenance and enhancement of skills services	N/A	Molina Healthcare*	Molina Healthcare*

[MolinaHealthcare.com](http://MolinaHealthcare.com)



Your Extended Family.

Service Types	Medicare with Other Community Care (OCC) benefits	Medicare with Community First Choice (CFC) benefits	Medicare with HCBS STAR+PLUS Waiver (SPW) benefits
Emergency Response Services (emergency call button)	N/A	Molina Healthcare*	Molina Healthcare*
Dental Services	N/A	N/A	Molina Healthcare*
Home-Delivered Meals	N/A	N/A	Molina Healthcare*
Minor Home Modifications	N/A	N/A	Molina Healthcare*
Adaptive Aids	N/A	N/A	Molina Healthcare*
Durable Medical Equipment	Medicare/Medicare Advantage Plan	Medicare/Medicare Advantage Plan	Molina Healthcare*
Medical Supplies	N/A	N/A	Molina Healthcare*
Physical, Occupational, and Speech Therapy	Medicare/Medicare Advantage Plan	Medicare/Medicare Advantage Plan	Molina Healthcare*
Adult Foster Care/personal home care	N/A	N/A	Molina Healthcare*
Assisted Living Facility	N/A	N/A	Molina Healthcare*
Transition Assistance Services (TAS) (for members leaving a nursing facility) – \$2,500 maximum	N/A	N/A	Molina Healthcare*
Respite (with or without self-directed models)	N/A	N/A	Molina Healthcare*
Dietitian/Nutritional Services	N/A	N/A	Molina Healthcare*
Transportation Assistance for Medicaid-covered services	Medical Transportation Program (MTP)	Medical Transportation Program (MTP)	Medical Transportation Program (MTP)
Cognitive Rehabilitation Therapy	N/A	N/A	Molina Healthcare*
Financial Management Services	N/A	N/A	Molina Healthcare*
Support Consultation	N/A	Molina Healthcare*	Molina Healthcare*
Employment Assistance	N/A	N/A	Molina Healthcare*
Supported Employment	N/A	N/A	Molina Healthcare*

\*Call a service coordinator or Member Services to find out if you qualify for services.

### How do I get these services?

Call Member Services at (866) 449-6849. We are open Monday to Friday from 8:00 a.m. – 5:00 p.m. except on holidays. We have representatives that are ready to help you in English and Spanish. We have a service that can help with any other language.

### Who do I call?

Your primary care provider will help you get the acute care services you need. To get Long-Term Services and Supports or to learn about these benefits, call your Molina Service Coordinator or Member Services at (866) 449-6849. You can reach a Service Coordinator by calling (866) 409-0039.

### What are my Long-Term Services and Supports benefits?

Some people need help with everyday tasks, like eating or light housekeeping duties, fixing meals, or personal care. Some people have needs that would qualify them to be in a facility, but they want to stay at home. **If you have no one to help you at home, Molina can help. Call Molina to ask for help.** We will send a Service Coordinator to your home to see what help you need. With your agreement, the Service Coordinator will talk to your doctors. Then, the Service Coordinator will tell you about the help Molina can help get for you. If you agree, the Service Coordinator will help get the services started. And our Service Coordinator will call you to see how well you are doing with the services. **To get any Long-Term Services and Supports, you *must* talk to your Service Coordinator first.**

Thank you for being a part of the Molina family.