

# Thank you for being a **Molina Healthcare** member!

We want to tell you about a few updates to your benefit information.

The following plan benefits have been revised, these changes are effective as of June 1, 2015:

## What are my health-care benefits?

You get benefits from Molina for acute care such as doctor visits, hospitalizations, prescriptions, and behavioral health services, and you also can get Long-Term Services and Supports. You may not need Long-Term Services and Supports right now, but Molina will provide these benefits if you need them in the future. If you do need Long-Term Services and Supports benefits, the kind of benefits you can get is based on your category of Medicaid eligibility. There are three Medicaid eligibility levels which are listed below:

- Other Community Care (OCC) - basic coverage
- Community First Choice (CFC) – mid-level coverage
- Home and Community Based Services (HCS) STAR+PLUS Waiver (SPW) - highest level of coverage for members with complex needs

## To help you understand these changes, here are a few key definitions:

- Intermediate Care Facility (ICF) is a facility for individuals with an Intellectual or Developmental Disability.
- Intellectual or Developmental Disability (IDD) Waivers are Community Living Assistance and Support Services Waiver program (CLASS), the Deaf-Blind with Multiple Disabilities Waiver program (DBMD), the Home and Community-Based Services Waiver program (HCS), or the Texas Home Living Waiver program (TxHmL).

STAR+PLUS (IDD) Waiver members with an intellectual disability or related condition who do not qualify for Medicare, and who receive services at an Intermediate Care Facility (ICF) will only be covered for acute care services under STAR+PLUS.

## What are my Long-Term Services and Supports benefits?

Some people need help with everyday tasks, like eating or light housekeeping duties, fixing meals, or personal care. Some people have needs that would qualify them to be in a facility, but they want to stay at home. If you have no one to help you at home, Molina can help. Call Molina to ask for help. We will send a Service Coordinator to your home to see what help you need. With your agreement, the Service Coordinator will talk to your doctors. Then, the Service Coordinator will tell you about the help Molina can help get for you. If you agree, the Service Coordinator will help get the services started. And our Service Coordinator will call you to see how well you are doing with the services. To get any Long-Term Services and Supports, you **must** talk to your Service Coordinator first.

Long-Term Services and Supports will be provided through the Department of Aging and Disability Services (DADS) for STAR+PLUS members with intellectual disabilities or related conditions who receive services through the HCS, TxHmL, CLASS or DMBD Waivers.

Long-Term Services and Supports benefits are based on your category of Medicaid eligibility.

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Your Extended Family.

An overview of these benefits by type and category of coverage is shown below.

Long-Term Services and Supports	Other Community Care (OCC) Benefits	Community First Choice (CFC) Benefits	HCS STAR+PLUS Waiver (SPW) Benefits
Primary Home Care/Personal Assistance Services (PAS)	Molina Healthcare*	Molina Healthcare*	Molina Healthcare*
Day Activity and Health Services (DAHS)	Molina Healthcare*	Molina Healthcare*	Molina Healthcare*
Consumer-Directed attendant care	Molina Healthcare*	Molina Healthcare*	Molina Healthcare*
Nursing Services (in home)	N/A	N/A	Molina Healthcare*
Habilitation: acquisition, maintenance, and enhancement of skills services	N/A	Molina Healthcare*	Molina Healthcare*
Emergency Response Services (ERS) (emergency call button)	N/A	Molina Healthcare*	Molina Healthcare*
Dental Services	N/A	N/A	Molina Healthcare*
Home-Delivered Meals	N/A	N/A	Molina Healthcare*
Minor Home Modifications	N/A	N/A	Molina Healthcare*
Adaptive Aids	N/A	N/A	Molina Healthcare*
Durable Medical Equipment	N/A	N/A	Molina Healthcare*
Medical Supplies	N/A	N/A	Molina Healthcare*
Physical, Occupational, and Speech Therapy	N/A	N/A	Molina Healthcare*
Adult Foster Care/personal home care	N/A	N/A	Molina Healthcare*
Assisted Living Facility	N/A	N/A	Molina Healthcare*
Transition Assistance Services (TAS) (for members leaving a nursing facility) – \$2,500 maximum	N/A	N/A	Molina Healthcare*
Respite (with or without self-directed models)	N/A	N/A	Molina Healthcare*
Dietitian/Nutritional Service	N/A	N/A	Molina Healthcare*
Transportation Assistance	Medical Transportation Program (MTP)	Medical Transportation Program (MTP)	Medical Transportation Program (MTP)
Cognitive Rehabilitation Therapy	N/A	N/A	Molina Healthcare*
Financial Management Services	N/A	N/A	Molina Healthcare*
Support Consultation	N/A	Molina Healthcare*	Molina Healthcare*
Employment Assistance	N/A	N/A	Molina Healthcare*
Supported Employment	N/A	N/A	Molina Healthcare*

\*Call a Service Coordinator or Member Services to find out if you qualify for services.

#### How do I get these services? Who do I call?

If you think you need Long-Term Services and Supports, call Member Services. STAR+PLUS members with intellectual disabilities or related conditions who receive services through HCS, TxHmL, CLASS or DBMD Waivers should call Member Services at (866) 449-6849 or your Molina Service Coordinator at (866) 409-0039.

If you are deaf or hard of hearing, please call 711.

**If we have not talked to you during your first month as a new member, it is very important for you to call Member Services because we need to talk with you.** Call sooner if you recently changed your address and/or phone number or think you need Long-Term Services and Supports. A Molina Service Coordinator will talk with you or visit your home to find out more about your health and need for services. If you do not call us or if we cannot reach you by phone, we will come to where you live without an appointment. At a home visit, we will ask you about your health and any problems you may have with daily living tasks. You may want a family member or friend to talk with us, too.

**Thank you for being a part of the Molina family.**