# **Molina Healthcare** STAR+PLUS Value Added Services

- Effective 09/01/2022



At Molina Healthcare, we care about your health. That's why we focus on getting you the Value Added Services, quality care and support you need to stay healthy. All at no cost to Molina members!



#### 24-hour Nurse Advice Line

Our nurses can answer your questions 24 hours a day, 7 days a week, call: English (888) 275-8750 Spanish (866) 648-3537.



#### Weight Watchers® Program meeting vouchers

For non-Dual Medicaid members age 15 and older with a BMI of 30 or more and diabetic members with an A1c lab result of 8 or more. The Health Educator will determine the total number of meeting vouchers provided.



## \$50 Academy® gift card

For work-out clothes for non-Dual Medicaid members ages 18 or older who finish the Weight Watchers ® program.



# \$100 eyewear allowance

Towards upgrades for frames, lenses, or contacts every two years. Limited to currently enrolled non-Dual Medicaid members only.



#### **Adult dental services**

Up to \$250 per year for dental checkups, x-rays and cleaning, for members age 21 and older. Member must be enrolled at time of service.



# \$25 gift card for getting a diabetic eye exam each year

For currently enrolled diabetic non-Dual Medicaid members only. Must be verified.



# Up to \$40 each year: \$20 gift card for members with major depression

For non-Dual Medicaid members diagnosed with major depression and taking antidepressant medication, who stay on medication for 84 days. An extra \$20 gift card for staying on medication for 180 days.









# Up to \$80 annually: \$20 gift card for getting an HbA1c blood test every 6 months

An extra \$20 gift card for having an A1c less than 8. For currently enrolled diabetic non-Dual Medicaid members only. Lab testing and results must be verified.



## Four visits per year with a registered dietitian

For diabetic non-Dual Medicaid members age 21 and older.



# \$25 gift card for non-Dual Medicaid members who have a doctor follow-up visit within 30 days of getting out of the hospital

Available once a year and must be verified.



## \$20 gift card for getting a mammogram each year

For female non-Dual Medicaid members age 50 to 74, at average risk, who get a recommended mammogram. Must be verified and currently enrolled.



# \$30 gift card for having an office visit for a mental health condition after a hospitalization

For non-Dual Medicaid members who have an office visit with a behavioral health specialist within 7 days of a hospitalization for a mental health condition. An extra \$30 gift card for having an office visit within 30 days of a hospitalization for a mental health condition. Must be verified.



# Up to \$120 once a year: \$30 Over-the-Counter (OTC) gift card

Every three months for OTC medicines and other medical or health related supplies not covered by Medicaid. Limited to currently enrolled non-Dual Medicaid only members. Gift card cannot be used to buy food or water.



#### **Home visits**

Up to an extra 8 hours of respite services per calendar year for currently enrolled members that are unable to care for themselves due to absence of or need for relief for their unpaid caregiver. Service must be authorized by a Molina Service Coordinator. For STAR+PLUS Non-Waiver members 21 and older.



#### Home-delivered meals

Up to 10 home-delivered meals each year after getting out of the hospital or nursing facility. Service must be authorized by a Molina Service Coordinator. For currently enrolled STAR+PLUS Non-Waiver members 21 and older.



# **Emergency Response System services**

For currently enrolled members who are determined to be in need of the service. Service must be authorized by a Molina Service Coordinator. For STAR+PLUS Non-Waiver members 21 and older and does not apply to eligible Community First Choice members.



## **Short-term Phone Help**

For members ages 18 and older who qualify for the federal lifeline program can get a free cell phone with free talk and text and unlimited data through the federal lifeline provider.



## \$25 gift card

For non-Dual female members ages 21-64 who get a recommended cervical cancer screening once every three years. Must be verified and currently enrolled.



## Up to \$35 allowance

For a seat attachment that fits on a walker for currently enrolled members to use with their walker.



### **Body weight scale**

For non-Dual Medicaid members with congestive heart failure, once per year.



# Accessory tote bag one time for newly enrolled members



## \$75 gift card

Each year for currently enrolled non-Dual diabetic members who refill their diabetic prescription (medication) for six (6) months in a row. Must be verified.



### \$50 gift card

Each year for currently enrolled non-Dual members with a diagnosis of hypertension who refill their high blood pressure prescription (medication) for six (6) months in a row. Must be verified.



Have questions? We're here to help. Call Member Services at (866) 449-6849, Monday to Friday, 8:00 a.m. - 6:00 p.m., central time.

The call is free. Or visit MolinaHealthcare.com.