

Molina Healthcare STAR+PLUS Value Added Services

Effective 09/01/2021

At Molina Healthcare, we care about your health. That's why we focus on getting you the Value Added Services, quality care and support you need to stay healthy. All at no cost to Molina members!

- **24-hour Nurse Advice Line**
Our nurses can answer your questions 24 hours a day, 7 days a week, call: English (888) 275-8750, Spanish (866) 648-3537.
- **Weight Watchers® Program meeting vouchers**
For non-Dual Medicaid members age 15 and older with a BMI of 30 or more and diabetic members with an A1c lab result of 8 or more. The Health Educator will determine the total number of meeting vouchers provided.
- **\$50 Academy® gift card**
For work-out clothes for non-Dual Medicaid members ages 18 or older who finish the Weight Watchers® program.
- **Adult dental services**
Up to \$250 per year for dental checkups, x-rays and cleaning, for members age 21 and older. Member must be enrolled at time of service.
- **\$20 gift card for getting a diabetic eye exam each year**
For diabetic non-Dual Medicaid members only. Diabetic eye exam must be documented and performed by an in-network doctor.
- **Up to \$80 annually: \$20 gift card for getting a HbA1c blood test every 6 months**
An additional \$20 gift card for having an A1c less than 8. For diabetic non-Dual Medicaid members only and must have two A1c tests performed by an in-network doctor.
- **Four visits per year with a registered dietitian for diabetic non-Dual Medicaid members age 21 and older**
- **\$20 gift card for non-Dual Medicaid members after completing a doctor follow-up visit within 30 days of getting out of the hospital**
One gift card every 30 days after hospitalization and confirmed doctor follow-up visit. Maximum of \$80 each year.
- **\$100 eyewear allowance towards upgrades for frames, lenses or contacts every two years**
Limited to currently enrolled to non-dual Medicaid members only.
- **\$20 gift card for getting a mammogram each year**
For currently enrolled female non-Dual Medicaid members age 50 to 74, at average risk, who complete a recommended mammogram.
- **\$30 gift card for completing an office visit for a mental health condition after a hospitalization**
For non-Dual Medicaid members who complete an office visit with a behavioral health specialist within 7 days of a hospitalization for a mental health condition, and an additional \$30 gift card for completing an office visit within 30 days of a hospitalization for a mental health condition.

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- **Up to \$40 annually: \$20 gift card for members with major depression**
For non-Dual Medicaid members diagnosed with major depression and currently taking antidepressant medication, who remain on their medication for 84 days, and an additional \$20 gift card for remaining on medication for 180 days.
- **Up to \$120 annually: \$30 Over-the-Counter (OTC) gift card**
Every three months, upon request, for OTC medicines and other medical or health related supplies not covered by Medicaid. Limited to currently enrolled non-dual Medicaid only members. Gift card cannot be used to buy food or water.
- **\$20 gift card**
For non-Dual Medicaid members with a diagnosis of schizophrenia or bi-polar taking antipsychotics and completing a HbA1c screening once per year.
- **Home visits**
Up to an extra 8 hours of respite services per calendar year for currently enrolled members that are unable to care for themselves due to absence of or need for relief for their unpaid caregiver. Service must be authorized by a Molina Service Coordinator. For STAR+PLUS Non-Waiver members 21 and older.
- **Home-delivered meals**
Up to 10 home-delivered meals each year after getting out of the hospital or nursing facility. Service must be authorized by a Molina Service Coordinator. For STAR+PLUS Non-Waiver members 21 and older.
- **Emergency Response System services**
For currently enrolled members who are determined to be in need of the service. Service must be authorized by a Molina Service Coordinator. For STAR+PLUS Non-Waiver members 21 and older and does not apply to eligible Community First Choice members.
- **\$75 gift card**
Each year for currently enrolled non-Dual diabetic members who refill their diabetic medication for 6 months in a row.
- **\$20 gift card**
For currently enrolled non-Dual female members ages 21-64, at average risk for cervical cancer, who complete a recommended cervical cancer screening living in Bexar, Dallas, El Paso, Harris and Hidalgo Service Areas.
- **\$25 gift card**
For currently enrolled non-Dual female members ages 21-64, at average risk for cervical cancer, who complete a recommended cervical cancer screening living in Jefferson Service Area.
- **Up to \$35 allowance**
For a seat attachment that fits on a walker for currently enrolled members to use with their walker.
- **Body weight scale**
For non-Dual Medicaid members with congestive heart failure, once per year.
- **Accessory tote bag one time for newly enrolled members.**
- **\$75 gift card**
Each year for currently enrolled non-Dual members with a diagnosis of hypertension who refill their high blood pressure medication for 6 months in a row.

Have questions? We're here to help. Call Member Services at **(866) 449-6849**, Monday to Friday, 8:00 a.m. - 6:00 p.m., central time. The call is free. Or visit MolinaHealthcare.com.