

Molina Healthcare of Utah & Idaho - H5628

2021 Medicare Star Ratings

Every year, Medicare evaluates plans based on a 5-star rating system. Medicare Star Ratings help you know how good a job our plan is doing. You can use these Star Ratings to compare our plan's performance to other plans. The two main types of Star Ratings are:

- 1. An Overall Star Rating that combines all of our plan's scores.
- 2. Summary Star Ratings that focus on our medical or our prescription drug services.

Some of the areas Medicare reviews for these ratings include:

- How our members rate our plan's services and care;
- · How well our doctors detect illnesses and keep members healthy;
- How well our plan helps our members use recommended and safe prescription medications.

For 2021, Molina Healthcare of Utah & Idaho received the following Overall Star Rating from Medicare.

3.5 Stars

We received the following Summary Star Ratings for Molina Healthcare of Utah & Idaho's health/drug plan services:

Health Plan Services: ★★★

3 Stars

Drug Plan Services: $\star\star\star\star$

4 Stars

The number of stars shows how well our plan performs.

★★★★ 5 stars - excellent

*** 4 stars - above average

★★★ 3 stars - average

★★ 2 stars - below average

★ 1 star - poor

Learn more about our plan and how we are different from other plans at www.medicare.gov.

You may also contact us 7 days a week from 8:00 a.m. to 8:00 p.m. Mountain time at 866-403-8293 (toll-free) or 711 (TTY).

Current members please call 888-665-1328 (toll-free) or 711 (TTY).

Star Ratings are based on 5 Stars. Star Ratings are assessed each year and may change from one year to the next.