A healthy smile just got easier with our dental benefit!

As a member of the Molina Medicare Medicaid STAR+PLUS Plan, you get the added benefit of supplemental dental services. Using this benefit is as easy as ABC.

Access

How do I access the benefit?



Molina Medicare Medicaid STAR+PLUS Plan has partnered with DentaQuest, a national dental company to provide covered supplemental dental services to our members. Services are only available when provided by dentists who are part of the DentaQuest network. If you receive care from a dental provider who is not in the DentaQuest network you must pay for your own care.

To find a DentaQuest dental provider close to you:

- Search online use our supplemental dental provider online search tool at <u>MolinaHealthcare.com/Duals</u> to find a DentaQuest network dentist
- Call DentaQuest at (833) 479-0205, TTY: 711, Monday Friday, 8
 a.m. to 8 p.m., CT

When you call, a representative will verify your eligibility and search for a network dental provider in your area.

A referral from your Primary Care Physician (PCP) is not required for this benefit.

BENEFIT

What is the benefit?



For Molina Medicare Medicaid STAR+PLUS Plan non-waiver Members in the Community

- You have a \$2,000 calendar year maximum for ALL covered supplemental preventive and comprehensive dental services.
 Frequency and limitations are based on medical criteria and necessity.
 - Denture coverage may not be available if you have already reached your \$2,000 calendar year maximum for ALL covered supplemental dental services.

For Molina Medicare Medicaid STAR+PLUS Plan waiver Members in the Community

- You have a \$5,000 calendar year maximum for ALL covered dental services. Frequency and limitations are based on medical criteria and necessity.
 - Denture coverage may not be available if you have already reached your \$5,000 calendar year maximum for ALL covered dental services.







What is the benefit?



Only the ADA dental procedure codes listed below are covered, comprehensive services will require Prior Authorization. These codes may be updated by the American Dental Association (ADA) during the year. If you have a question about a dental ADA code, please call Member Services.

Schedule of Covered Supplemental Dental Services

There is no co-pay for office visits.

For STAR+PLUS non-waiver Members in the Community

Oral Exams -

- D0120 periodic oral evaluation established patient
- D0140 limited oral evaluation problem focused
- D0150 comprehensive oral evaluation new or established patient

Dental X-Rays -

- D0210 intraoral complete series of radiographic images
- D0220 intraoral periapical first radiographic image
- D0230 intraoral periapical each additional radiographic image
- D0272 bitewings two radiographic images
- D0274 bitewings four radiographic images
- D0330 panoramic radiographic image

Cleanings -

• D1110 - prophylaxis - adult

Periodontics (Deep Cleanings) -

- D4341 periodontal scaling and extracoronal root planing four or more teeth, per quadrant
- D4355 full mouth debridement to enable comprehensive evaluation and diagnosis subsequent visit

Periodontal Maintenance -

D4910 – periodontal maintenance







What is the benefit?



Restorative Services (Fillings) -

- D2140-D2161 amalgam (silver) fillings
 - D2140 amalgam one surface, primary or permanent
 - D2150 amalgam two surfaces, primary or permanent
 - D2160 amalgam three surfaces, primary or permanent
 - D2161 amalgam four or more surfaces, primary or permanent
- D2330-D2335 resin-based composite (tooth-colored) fillings for the front teeth
 - D2330 resin-based composite one surface, anterior
 - D2331 resin-based composite two surfaces, anterior
 - D2332 resin-based composite three surfaces, anterior
 - D2335 resin-based composite four or more surfaces or involving incisal angle (anterior)
- D2391-D2394 resin-based composite (tooth-colored) fillings for the back teeth
 - D2391 resin-based composite one surface, posterior
 - D2392 resin-based composite two surfaces, posterior
 - D2393 resin-based composite three surfaces, posterior
 - D2394 resin-based composite four or more surfaces, posterior

Extractions -

- D7140 extraction erupted tooth or exposed root
- D7210 extraction erupted tooth requiring removal of bone and/or sectioning of tooth
- D7220 removal of impacted tooth soft tissue
- D7230 removal of impacted tooth partially bony
- D7240 removal of impacted tooth completely bony
- D7241 removal of impacted tooth complete bony complication
- D7250 removal of residual tooth roots cutting procedure

Other Surgical Procedures:

- D7260 oroantral fistula closure
- D7261 primary closure of a sinus perforation
- D7286 incisional biopsy of oral tissue-soft
- D7310 alveoloplasty in conjunction with extractions four or more teeth or tooth spaces, per quadrant
- D7320 alveoloplasty ridge extension (secondary epithelialization)
- D7510 incision and drainage of abscess intraoral soft tissue
- D7520 incision and drainage of abscess extraoral soft tissue
- D7970 excision of hyperplastic tissue per arch







What is the benefit?



Denture Allowance -

- D5110 complete denture maxillary
- D5120 complete denture mandibular
- D5130 Immediate denture maxillary
- D5140 Immediate denture mandibular
- D5211 maxillary partial denture resin base
- D5212 mandibular partial denture resin base
- D5213 maxillary partial denture cast metal/resin base
- D5214 mandibular partial denture cast metal/resin base

Denture Adjustments -

- D5410-D5422 adjustments to dentures
- D5410 adjust complete denture maxillary
- D5411 adjust complete denture mandibular
- D5421 adjust partial denture maxillary
- D5422 adjust partial denture mandibular

Denture Repairs -

- D5511-D5520 repairs to complete dentures
 - D5511 repair broken complete denture base mandibular
 - D5512 repair broken complete denture base maxillary
 - D5520 replace missing or broken teeth complete denture
- D5611-D5671 repairs to partial dentures
 - D5611 repair resin partial denture base mandibular
 - D5612 repair resin partial denture base maxillary
 - D5621 repair cast partial framework mandibular
 - D5622 repair cast partial framework maxillary
 - D5630 Repair or replace broken retentive/clasping materials per tooth
 - D5640 replace broken teeth per tooth
 - D5650 add tooth to existing partial denture
 - D5660 add clasp to existing partial denture
- D5730-D5765 denture reline procedures
 - D5730 reline complete maxillary denture chairside
 - D5731 reline complete mandibular denture chairside
 - D5740 reline maxillary partial denture chairside
 - D5741 reline mandibular partial denture chairside
 - D5750 reline complete maxillary denture laboratory
 - D5751 reline complete mandibular denture laboratory
 - D5760 reline maxillary partial denture laboratory
 - D5761 reline mandibular partial denture laboratory
 - D5765 soft liner for complete or partial removable denture indirect







What is the benefit?



Crowns -

- D2740 crown porcelain / ceramic substrate
- D2750 crown porcelain fused to high noble metal
- D2751 crown porcelain fused to predominantly base metal
- D2752 crown porcelain fused to noble metal
- D2790 crown full cast high noble metal
- D2791 crown full cast predominantly base metal
- D2792 crown full cast noble metal

Crown Repair -

- D2920 re-cement or re-bond crown
- D2940 protective restoration







What is the benefit?



For STAR+PLUS Waiver Members in the Community

Oral Exams -

- D0120 periodic oral evaluation established patient
- D0140 limited oral evaluation problem focused
- D0150 comprehensive oral evaluation new or established patient
- D0160 detailed and extensive oral eval-problem focused, by report
- D0170 re-evaluation, limited problem focused
- D0180 comprehensive periodontal evaluation new or established patient

Dental X-Rays -

- D0210 intraoral complete series of radiographic images
- D0220 intraoral periapical first radiographic image
- D0230 intraoral periapical each additional radiographic image
- D0240 intraoral occlusal radiographic image
- D0250- extra-oral 2D projection radiographic image created using a stationary radiation source, and detector
- D0270 bitewing single radiographic image
- D0272 bitewings two radiographic images
- D0273 bitewings three radiographic images
- D0274 bitewings four radiographic images
- D0330 panoramic radiographic image
- D0350 2D oral/facial photographic image obtained intra-orally or extra-orally

Cleanings -

- D1110 prophylaxis adult
- D1206 topical application of fluoride varnish
- D1208 topical application of fluoride -excluding varnish







What is the benefit?



Periodontics (Deep Cleanings) -

- D4210 gingivectomy or gingivoplasty four or more teeth per quadrant
- D4211 gingivectomy or gingivoplasty one to three teeth per quadrant
- D4212 gingivectomy or gingivoplasty restorative procedure per tooth
- D4230 anatomical crown exposure four or more contiguous teeth or tooth bounded spaces per quadrant
- D4231 anatomical crown exposure one to three teeth or tooth bounded spaces per quadrant
- D4240 gingival flap procedure four or more teeth per quadrant
- D4241 gingival flap procedure one to three teeth per quadrant
- D4245 apically positioned flap
- D4249 clinical crown lengthening hard tissue
- D4260 osseous surgery four or more teeth per quadrant
- D4261 osseous surgery one to three teeth per quadrant
- D4266 guided tissue regenerate resorbable barrier, per site, per tooth
- D4267 guided tissue regeneration non-resorbable barrier, per site, per tooth
- D4270 pedicle soft tissue graft procedure
- D4273 autogenous connective tissue graft procedure first tooth
- D4274 mesial/distal wedge procedure single tooth
- D4275 non-autogenous connective tissue graft first tooth
- D4276 combined connective tissue and double pedicle graft
- D4277 free soft tissue graft first tooth
- D4278 free soft tissue graft each additional tooth
- D4283 autogenous connective tissue graft procedure each additional tooth, per site
- D4285 non-autogenous connective tissue graft procedure each additional tooth, per site
- D4322- splint intra-coronal; natural teeth or prosthetic crowns
- D4323 splint extra-coronal; natural teeth or prosthetic crowns
- D4341 periodontal scaling and extracoronal root planing four or more teeth, per quadrant
- D4342 periodontal scaling of and root planing one to three teeth, per quadrant
- D4346 scaling in presence moderate or severe inflammation full mouth after evaluation
- D4355 full mouth debridement to enable comprehensive evaluation and diagnosis – subsequent visit
- D4381 localized delivery of antimicrobial agents







What is the benefit?



Periodontal Maintenance -

- D4910 periodontal maintenance
- D4920 unscheduled dressing change (by someone other than treating dentist or their staff)
- D4999 unspecified periodontal procedure, by report

Restorative Services (Fillings) -

- D2140-D2161 amalgam (silver) fillings
 - D2140 amalgam one surface, primary or permanent
 - D2150 amalgam two surfaces, primary or permanent
 - D2160 amalgam three surfaces, primary or permanent
 - D2161 amalgam four or more surfaces, primary or permanent
- D2330-D2335 resin-based composite (tooth-colored) fillings for the front teeth
 - D2330 resin-based composite one surface, anterior
 - D2331 resin-based composite two surfaces, anterior
 - D2332 resin-based composite three surfaces, anterior
 - D2335 resin-based composite four or more surfaces or involving incisal angle (anterior)
- D2391-D2394 resin-based composite (tooth-colored) fillings for the back teeth
 - D2391 resin-based composite one surface, posterior
 - D2392 resin-based composite two surfaces, posterior
 - D2393 resin-based composite three surfaces, posterior
 - D2394 resin-based composite four or more surfaces, posterior

Extractions -

- D7111 extraction coronal remnants, primary tooth
- D7140 extraction erupted tooth or exposed root
- D7210 extraction erupted tooth requiring removal of bone and/or sectioning of tooth
- D7220 removal of impacted tooth soft tissue
- D7230 removal of impacted tooth partially bony
- D7240 removal of impacted tooth completely bony
- D7241 removal of impacted tooth complete bony complication
- D7250 removal of residual tooth roots cutting procedure

Other Surgical Procedures:

- D7260 oroantral fistula closure
- D7261 primary closure of a sinus perforation
- D7270 tooth reimplantation and/or stabilization of accidentally evulsed or displaced tooth
- D7272 tooth transplantation (includes reimplantation from one site to another)
- D7280 surgical access of an unerupted tooth







What is the benefit?



Other Surgical Procedures:

- D7282 mobilization of erupted or malpositioned tooth to aid eruption
- D7283 placement of device to facilitate eruption of impacted tooth
- D7285 incisional biopsy of oral tissue-hard (bone, tooth)
- D7286 incisional biopsy of oral tissue-soft
- D7290 surgical repositioning of teeth
- D7291 transseptal fiberotomy, by report
- D7310 alveoloplasty in conjunction with extractions four or more teeth or tooth spaces, per quadrant
- D7320 alveoloplasty ridge extension (secondary epithelialization)
- D7340 vestibuloplasty ridge extension (secondary epithelialization)
- D7350 vestibuloplasty ridge extension
- D7410 radical excision lesion diameter up to 1.25 cm
- D7411 excision of benign lesion greater than 1.25 cm
- D7413 excision of malignant lesion up to 1.25 cm
- D7414 excision of malignant lesion greater than 1.25 cm
- D7440 excision of malignant tumor lesion diameter up to 1.25cm
- D7441 excision of malignant tumor lesion diameter greater than 1.25cm
- D7450 removal of odontogenic cyst or tumor lesion diameter up to 1.25cm
- D7451 removal of odontogenic cyst or tumor lesion greater than 1.25cm
- D7460 removal of nonodontogenic cyst or tumor lesion diameter up to 1.25cm
- D7461 removal of nonodontogenic cyst or tumor lesion greater than 1.25cm
- D7465 destruction of lesion(s) by physical or chemical method, by report
- D7472 removal of torus palatinus
- D7510 incision and drainage of abscess intraoral soft tissue
- D7520 incision and drainage of abscess extraoral soft tissue
- D7530 removal of foreign body from mucosa, skin, or subcutaneous alveolar tissue
- D7540 removal of reaction-producing foreign bodies, musculoskeletal system
- D7550 partial ostectomy/sequestrectomy for removal of nonvital bone
- D7560 maxillary sinusotomy for removal of tooth fragment or foreign body







What is the benefit?



Other Surgical Procedures:

- D7670 alveolus stabilization of teeth, closed reduction splinting
- D7820 closed reduction dislocation
- D7880 occlusal orthotic device, by report
- D7899 unspecified TMD therapy, by report
- D7910 suture small wounds up to 5 cm
- D7911 complicated suture up to 5 cm
- D7912 complex suture greater than 5cm
- D7955 repair of maxillofacial soft and/or hard tissue defect
- D7961 buccal / labial frenectomy (frenulectomy)
- D7962 lingual frenectomy (frenulectomy)
- D7970 excision of hyperplastic tissue per arch
- D7971 excision of pericoronal gingiva
- D7972 surgical reduction of fibrous tuberosity
- D7980 surgical sialolithotomy
- D7983 closure of salivary fistula
- D7997 appliance removal (not by dentist who placed appliance), includes removal of archbar
- D7999 unspecified oral surgery procedure, by report

Denture Allowance -

- D5110 complete denture maxillary
- D5120 complete denture mandibular
- D5130 Immediate denture maxillary
- D5140 Immediate denture mandibular
- D5211 maxillary partial denture resin base
- D5212 mandibular partial denture resin base
- D5213 maxillary partial denture cast metal/resin base
- D5214 mandibular partial denture cast metal/resin base
- D5281 removable unilateral partial denture one piece cast metal

Denture Adjustments -

- D5410-D5422 adjustments to dentures
- D5410 adjust complete denture maxillary
- D5411 adjust complete denture mandibular
- D5421 adjust partial denture maxillary
- D5422 adjust partial denture mandibular

Denture Repairs -

- D5511-D5520 repairs to complete dentures
 - D5511 repair broken complete denture base mandibular
 - D5512 repair broken complete denture base maxillary
 - D5520 replace missing or broken teeth complete denture
- D5611-D5671 repairs to partial dentures
 - D5611 repair resin partial denture base mandibular
 - D5612 repair resin partial denture base maxillary
 - D5621 repair cast partial framework mandibular
 - D5622 repair cast partial framework maxillary







What is the benefit?



Denture Repairs continued -

- D5630 Repair or replace broken retentive/clasping materials per tooth
- D5640 replace broken teeth per tooth
- D5650 add tooth to existing partial denture
- D5660 add clasp to existing partial denture
- D5710-D5721 denture rebase procedures
- D5710 rebase complete maxillary denture
- D5711 rebase complete mandibular denture
- D5720 rebase maxillary partial denture
- D5721 rebase mandibular partial denture
- D5730-D5765 denture reline procedures
 - D5730 reline complete maxillary denture chairside
 - D5731 reline complete mandibular denture chairside
 - D5740 reline maxillary partial denture chairside
 - D5741 reline mandibular partial denture chairside
 - D5750 reline complete maxillary denture laboratory
 - D5751 reline complete mandibular denture laboratory
 - D5760 reline maxillary partial denture laboratory
 - D5761 reline mandibular partial denture laboratory
 - D5765 soft liner for complete or partial removable denture indirect
- D5810-D5821 interim prosthesis
 - D5810 interim complete denture maxillary
 - D5811 interim complete denture mandibular
 - D5820 interim partial denture maxillary
 - D5821 interim partial denture mandibular
- D5850-D5899 other removable prosthetic services
 - D5850 tissue conditioning maxillary
 - D5851 tissue conditioning mandibular
 - D5862 precision attachment, by report
 - D5863 overdenture complete maxillary
 - D5864 overdenture partial maxillary
 - D5865 overdenture complete mandibular
 - D5866 overdenture partial mandibular
 - D5899 unspecified removable prosthodontic procedure, by report

Adjunctive General Services -

- D9110 palliative (emergency) treatment of dental pain minor procedure
- D9120 fixed partial denture sectioning
- D9210 local anesthesia not in conjunction with operative or surgical procedures
- D9211 regional block anesthesia
- D9212 trigeminal division block anesthesia
- D9222 deep sedation/general anesthesia first 15 minute increment







What is the benefit?



Adjunctive General Services continued -

- D9223 deep sedation/general anesthesia each subsequent
 15 minute increment
- D9230 inhalation of nitrous oxide/analgesia, anxiolysis
- D9239 intravenous moderate (conscious) sedation/analgesia first 15 minute increment
- D9243 intravenous moderate (conscious) sedation/analgesia each subsequent 15 minute increment
- D9248 non-intravenous moderate (conscious) sedation
- D9310 consultation diagnostic service provided by dentist or physician other than requesting dentist or physician
- D9410 house/extended care facility call
- D9420 hospital or ambulatory surgical center call
- D9430 office visit for observation no other services performed
- D9440 office visit after regularly scheduled hours
- D9610 therapeutic drug injection, by report
- D9612 therapeutic drug injection 2 or more medications by report
- D9630 other drugs and/or medicaments, by report
- D9910 application of desensitizing medicament
- D9920 behavior management, by report
- D9944 occlusal guard hard appliance, full arch
- D9945 occlusal guard soft appliance, full arch
- D9946 occlusal guard hard appliance partial arch
- D9950 occlusal guard hard appliance, partial arch
- D9951 occlusal adjustment limited
- D9952 occlusal adjustment complete
- D9970 enamel microabrasion
- D9974 internal bleaching per tooth
- D9999 unspecified adjunctive procedure, by report

Crowns -

- D2740 crown porcelain / ceramic substrate
- D2750 crown porcelain fused to high noble metal
- D2751 crown porcelain fused to predominantly base metal
- D2752 crown porcelain fused to noble metal
- D2790 crown full cast high noble metal
- D2791 crown full cast predominantly base metal
- D2792 crown full cast noble metal







What is the benefit?



Crown Repair –

- D2920 re-cement or re-bond crown
- D2940 protective restoration
- D2950 core buildup, including any pins when required
- D2951 pin retention per tooth, in addition to restoration
- D2952 post and core in addition to crown, indirectly fabricated
- D2953 each additional cast post same tooth
- D2954 prefabricated post and core in addition to crown
- D2955 post removal
- D2957 each additional prefabricated post same tooth
- D2960 labial veneer (laminate) chair
- D2961 labial veneer (resin laminate) laboratory
- D2962 labial veneer (porcelain laminate) laboratory
- D2971 additional procedures to construct new crown under partial denture framework
- D2980 crown repair necessitated by restorative material failure
- D2999 unspecified restorative procedure, by report

Endodontics Services -

- D3110 pulp cap, direct excluding final restoration
- D3120 pulp cap, indirect excluding final restoration
- D3220 therapeutic pulpotomy excluding final restoration
- D3221 pulpal debridement primary and permanent teeth
- D3310 endodontic therapy anterior tooth excluding final restoration
- D3320 endodontic therapy premolar tooth excluding final restoration
- D3330 endodontic therapy molar tooth excluding final restoration
- D3346 retreatment of previous root canal therapy anterior
- D3347 retreatment of previous root canal therapy premolar
- D3348 retreatment of previous root canal therapy molar
- D3351 apexification/recalcification initial visit
- D3352 apexification/recalcification interim medication replacement
- D3353 apexification/recalcification final visit
- D3410 apicoectomy anterior
- D3421 apicoectomy premolar first root
- D3425 apicoectomy molar first root
- D3426 apicoectomy each additional root
- D3430 retrograde filling per root
- D3450 root amputation per root
- D3460 endodontic endosseous implant
- D3470 intentional reimplantation
- D3910 surgical procedure for isolation of tooth with rubber dam







What is the benefit?



Endodontics Services continued -

- D3920 hemisection (including any root removal), not including root canal therapy
- D3921 decoronation or submergence of an erupted tooth
- D3950 canal preparation and fitting of preformed dowel or post
- D3999 unspecified endodontic procedure, by report

Bridge and Bridge Repairs -

- D6210 pontic cast high noble metal
- D6211 pontic cast predominately base metal
- D6212 pontic cast noble metal
- D6240 pontic porcelain fused to high noble metal
- D6241 pontic porcelain fused to predominantly base metal
- D6242 pontic porcelain fused to noble metal
- D6245 pontic porcelain / ceramic
- D6250 pontic resin with high noble metal
- D6251 pontic resin with predominantly base metal
- D6252 pontic resin with noble metal
- D6545 retainer cast metal for resin bonded fixed prosthesis
- D6548 retainer porcelain/ceramic, resin bonded fixed prosthesis
- D6549 resin retainer for resin bonded fixed prosthesis
- D6710 retainer crown indirect resin-based composite
- D6720 retainer crown resin with high noble metal
- D6721 retainer crown resin with predominantly base metal
- D6722 retainer crown resin with noble crown
- D6740 retainer crown porcelain / ceramic
- D6750 retainer crown porcelain fused to high noble metal
- D6751 retainer crown porcelain fused to predominantly base metal
- D6752 retainer crown porcelain fused to noble metal
- D6780 crown ¾ cast high noble metal
- D6781 prosthodontics fixed, crown ¾ cast predominantly based metal
- D6782 prosthodontics fixed, crown ¾ cast noble metal
- D6783 prosthodontics fixed, crown ¾ porcelain/ceramic
- D6790 retainer crown full cast high noble metal
- D6791 retainer crown full cast predominately base metal
- D6792 retainer crown full cast noble metal

Bridge Repairs -

- D6920 connector bar
- D6930 re-cement or re-bond fixed partial denture
- D6940 stress breaker
- D6950 precision attachment
- D6975 coping metal
- D6980 fixed partial denture repair restorative material failure
- D6999 fixed prosthodontic procedure







What is the benefit?



Maxillofacial Prosthetics -

- D5911 facial moulage (sectional)
- D5912 facial moulage (complete)
- D5913 nasal prosthesis
- D5914 auricular prosthesis
- D5915 orbital prosthesis
- D5916 ocular prosthesis
- D5919 facial prosthesis
- D5922 nasal septal prosthesis
- D5923 ocular prosthesis, interim
- D5924 cranial prosthesis
- D5925 facial augment implant prosthesis
- D5926 nasal prosthesis, replacement
- D5927 auricular prosthesis, replace
- D5928 orbital prosthesis, replace
- D5929 facial prosthesis, replacement
- D5931 facial prosthesis, replacement
- D5932 obturator prosthesis, definitive
- D5933 obturator prosthesis, modification
- D5934 mandibular resection prosthesis with guide flange
- D5935 mandibular resection prosthesis without guide flange
- D5936 obturator prosthesis, interim
- D5937 trismus appliance (not for TMD treatment)
- D5951 feeding aid
- D5952 speech aid prosthesis, pediatric
- D5953 speech aid prosthesis, adult
- D5954 palatal augment prosthesis
- D5955 palatal lift prosthesis, definitive
- D5958 palatal lift prosthesis, interim
- D5959 palatal lift prosthesis, modification
- D5960 speech aid prosthesis, modification
- D5982 surgical stent
- D5983 radiation carrier
- D5984 radiation shield
- D5985 radiation cone locator
- D5986 fluoride gel carrier
- D5987 commissure splint
- D5988 surgical splint
- D5999 unspecified maxillofacial prosthesis, by report

Some covered supplemental dental services require prior authorization. Your DentaQuest network provider will handle any Plan-required authorizations for you.







CONTACT

How do I contact DentaQuest?



DentaQuest	
Customer Service Phone	(833) 479-0205, TTY: 711
Customer Service Hours	Monday – Friday, 8 a.m. to 8 p.m., CT

Who do I call if I have problems?



If you need help, please call our Member Services Department.

Remember you must use a DentaQuest dental network provider.

Molina Medicare Medicaid STAR+PLUS Plan Member Services	
Member Services Phone	(866) 856-8699, TTY: 711
Member Services Hours	Monday – Friday, 8 a.m. to 8 p.m., local time
Website	MolinaHealthcare.com/Duals

You are responsible for paying for any supplemental dental service received from a dental provider who is not in the DentaQuest network.

Depending on the clinical need, not all dental procedures recommended by a dentist may be covered by the state. To minimize your financial liability, you need to ask the dentist for a dental treatment plan in writing before agreeing to any work. Have the dentist detail all the costs – what the state will pay and what you will have to pay out-of-pocket.

DentaQuest network dentists may collect usual, reasonable, and customary fees for all services not covered under your supplemental dental benefit.

You are responsible for paying for procedures when the maximum coverage for that service is met and/or when your calendar year maximum has been reached.

Molina Medicare Medicaid STAR+PLUS Plan is a health plan that contracts with both Medicare and Texas Medicaid to provide benefits of both programs to enrollees. You can get this document for free in other formats, such as large print, braille, or audio. Call (866) 856-8699, TTY: 711, Monday – Friday, 8 a.m. to 8 p.m., local time. The call is free. Molina Healthcare complies with applicable Federal civil rights laws and does not discriminate on the basis of race, ethnicity, national origin, religion, gender, sex, age, mental or physical disability, health status, receipt of healthcare, claims experience, medical history, genetic information, evidence of insurability, geographic location.





