



Molina Healthcare of Utah

Medicaid Child CAHPS® Annual Results: 2018–2020

Molina’s scores for the past three years are below. You can see how Molina performs compared to our target goal.

Measure/Data Element	2018	2019	2020	2020 Goal
Getting Care Quickly	90.19%	88.70%	90.69%	92.43%
Getting Needed Care	82.82%	84.16%	87.92%	88.01%
Coordination of Care	80.09%	81.68%	89.19%	87.18%
Rating of Health Plan	69.37%	69.92%	70.46%	75.64%
Rating of Overall Health Care	72.23%	73.84%	73.53%	74.03%
Rating of Personal Doctor	81.67%	79.42%	85.23%	79.82%
Rating of Specialist Seen Most Often	70.63%	76.11%	NA	77.70%

NA = Not Available Due to Small Denominator