



Important Update on Our Non-Emergency Transportation Service

Dear Members,

We are excited to announce an update regarding our non-emergency medical transportation (NEMT) services.

Starting July 1, 2024, Access2Care (A2C) will be at your service, providing rides to doctors, dentists, and other Medicaid service locations. This is our way of making sure you get safe and easy rides for your health care visits.

Why Access2Care?

We have chosen A2C for its great record in providing NEMT services, its commitment to customer satisfaction, and its innovative approach to transportation solutions. We are confident that this change will improve your access to healthcare services.

What This Means for You?

Access2Care offers an easy-to-use system for you to book, modify, or cancel your rides more efficiently.

With a focus on customer care, A2C ensures that all vehicles are safe and driven by professional drivers.

In addition, A2C has a wide network of service providers. This ensures more options and shorter wait times for your needs.

Questions?

If you have any questions, please contact our member services team at **(800) 424-4518** (TTY: 711). We are here to help seven days a week, from 8 a.m. to 8 p.m.

Thanks

Molina Healthcare