

Xubnaha Qaaliga ahaaw,

Waad kumahadsanhiin kamid ahaanshihiina xubnaha Molina Healthcare. Caafimaadka qoyskiina muhiim ayuu nooyahay. Warqadaan waxay kaacaawinaysaa inaad wax badan ka ogaatid gunooyinka qorshahaaga. Waxaan dooneynaa inaan hubinno inaad taqaanid sida loo heli karo daryeelka caafimaadka jirka iyo baahiyaha habdhaqanka sida (adeegyada caafimaadka maskaxda iyo daaweynta maandooriyaha) iyo kawarqabka barnaamijyada iyo adeegyada aad sida lacag la'aanta ah kuheli karto.

## Molina Healthcare waxay Kusiinaysaa:



### Cusub! 90 Maal mood oo ah barnaamijka Amazon Prime – Keena!

- Keenida iyo fududeenta in kabadan 100 malyan walxo oo macaamiisha loogu keenaayo si bilaash ah
- Heshiisyo qaas ah iyo qiimo dhamis oo aad kaliya kahelayso Prime
- Waxyaabaha quseeya caafimaadka
- Daawashada filimaanta, bandhigiyada TV ga iyo muusikada
- Ayna lasocdaan waxyaabo kale oo badan!

Tani waa gunno hal mar ah oo loogu talagalay xubnaha Molina ee dadka waawayn ee Medicaid kuna nool Gobalka Washington.

**Horey ma u haysatay Amazon Prime?** Wali waxaad naga heli kartaa 90 maal mood!

Soojeedintaan waxay ku egtahay waqtii go'an.

Macluumaaad dheeraad ah ka ogoow [MolinaHealthcare.com/Amazon](http://MolinaHealthcare.com/Amazon).

*Kadib 90 maal mood, xubinimadaada Amazon Prime waxay sii wadi doontaa qiimo dhimis ah \$5.99/bishii, taas oo aad joojin karto wakhti kasta.*



### Cusub! Health Education Programs\*

**(Barnaamijyada Waxbarashada Caafimaadka.)** Hel Amazon.com Kaararka Hadiyada ee dookhyada caafimaadka sida helida baaritaano caafimaadka ee daruuriya ah, daryeelka uurka, maareynta sonkortaada iyo kasii badan.

Wixii macluumaaad dheeraad ah fadlan laxariir [MHW\\_QI\\_Interventions@MolinaHealthcare.com](mailto:MHW_QI_Interventions@MolinaHealthcare.com) ama wac (800) 869-7175, ext. 141428.

\* Illaa \$200 qofkiiba, 12 kii billoodba. Dhiirigelinta caafimaadka waa labadali karaa ayadoon ogaysiis hore labixin.



**Jihada Wanaaga iyo Xubnaha Wargeesyada.** Ma ogtahay in Molina leedahay xubno qaabilسان ماcluumaaadka kusaabsan sida loo ilaaliyo caafimaadka loona daryeelo xaaladaha caafimaadka si aad ugu noolaatid nolal dhamaystiran?

Tilmaamaha:

- Khariradaa Wadada Caafimaadka
- Caafimaadka iyo Wargeyska Qoyska
- Wargeesyada Caafimaadka ee Neefta iyo Sonkorta

Si aad wax badan oga baratid, booqo:

[MolinaHealthcare.com/WA-Medicaid-Wellness](http://MolinaHealthcare.com/WA-Medicaid-Wellness)

[MolinaHealthcare.com/WAHealthNewsletters](http://MolinaHealthcare.com/WAHealthNewsletters)

[MolinaHealthcare.com/StayingHealthy](http://MolinaHealthcare.com/StayingHealthy)



**Daryeelka Muuqda.** Lahadal oo muuqaal anaa kalu sheekayso dhaqtarka ama kalkaalisada caafimaadka 24/7!\*\*

Marka aad dareentid xanuun aadna arki karin primary care provider (PCP, Daryeel Bixiyahaaga Koowaad), iskuday rugteena daryeelka caafimaadka ee muuqaalka ah. Wax balan ah lagaagama baahna. Waxaa laggugu arkayaad daqiqiado gudahood.



Iska qor barta [wirtualcare.molinahealthcare.com](http://wirtualcare.molinahealthcare.com) ama wac (844) 870-6821, TTY 711. Xaaladaha degdega ah, wac 911.

Molina waxay bixisaa daryeelka muuqaalka ayadoo umaraysa adeeg bixiyaasha qandaraaslayaasha ah.

\*\*Daryeelka muuqaalka ee Caafimaadka ee ay bixiso Molina (Medicaid) waxaa bilaash kuheli kara xubnaha Washington kusugan. Kharashaadka taleefanka gacanta iyo interneetka ayaa la iska qaadi karaa.



**HealthinHand app (Aalada Caafimaadka ee Gacanta) iyo Molina dayda.** Maaree daryeelkaaga caafimaadka adoo isticmaalaya taleefanka gacanta iyo oonleenka si aad:

- U badesho daryeel bixiyahaaga
- Hesho Aqoonsiga kaarka cusub ee xubnaha
- U fiiriso Macluumaadkaaga caafimaadka ee shaqsi ahaaneed xili kasta
- U eegto qiimeyntaada, qorshaha daryeelkaaga iyo taariikhda adeega
- Ayna lasocdaan waxyaabo kale oo badan!

Soo dagso aalada **HealthinHand app** ama iska diiwaangeli barta [MyMolina.com](#) maanta! Labadaba waxaa lagu heli karaa af isbaanish.

**Taleefan mahaysatid miyaa? Dhib malahan.** Wuxaan taleefan casri ah kuheli kartaa si bilaash ah.\*\*\*



#### **Taleefanada Casriga ee SafeLink**

Molina waxay ku faraxsantahay inay lashaqeeynayo Safelink Wireless si ay xubnaha si siiso:

- Taleefan Casri ah oo leh kayd gaaraya 1GB
- 1,000 daqiqadood bilkasta
- Fariimaha qoraalka oo aan xedad lahayn
- Adeegyada wicitaanka Molina oo bilaash ah
- Ayna lasocdaan waxyaabo kale oo badan!

\*\*\*Qalabka telefanka ee gacanta iyo adeegyada wirelesska waxaa bixiya SafeLink Wireless ayadoo loo maraayo Barnamijka Gargaarka Lifeline, kaas oo ay heli karaan shaqsyaadka u galma Medicaid.



**Laynka 24 saac shaqeeya ee Kalkalisada Talobixinta.** Kahel kalkalisada 24/7 talobixin caafimaad oo heer sare ah adoo wacaya.

(888) 275-8750, TTY 711  
Ingiriis iyo luuqadaha kale

(866) 648-3537, TTY 711  
Isbaanish



#### **Adeegyada iyo Adeegyada Caafimaadka.**

Lawareeg hoganka caafimaadkaaga adoo adeegsanaaya adeegyadaan iyo barnaaijyadaan bilaashka ah.

- Baaritaanka caafimaadka cunuga iyo tallaalada
- Dumarka iyo daryeelka dhalaanka
- Cabista sigaarka iyo barnaamijyada lagu xakameeyo miisaanka
- Barnaamijyada lagu xakameeyo xanuunka naafta, sonkorta iyo xaaladaha wadnaha
- Maamulayaasha daryeelka si ay kaaga caawiyaan iskuduwida balamahaaga iyo maareynta xaaladaha xanuunka chronic



**Barnaamijkeena Hormarinta Tayada.** Haddii aad doonayso inaad macluumaad ka ogaato barnaamijyada Kor uqaadista Tayada ee Molina iyo nashaadaadkeeda, booqo [MolinaHealthcare.com/WAQIProgram](#).

Tilmaamaha:

- Samee kobac Adoo Raacaya Tilmaamaha Ilaalinta Caafimaadka
- Tusmada Helitaanka Daryeel Caafimaad oo Tayo leh
- Qiimee tayada daryeelka caafimaadka adoo u maraya HEDIS®
- Daraasada Qanacsanaanta Xubnaha ee CAHPS®



#### **Adeegyada caqabada.**

[Washington Recovery Help Line \(Khadka Caawimaada Dib usoo kabashada ee Washington](#)  
Wac (866) 789-1511, TTY 711.

Fadlan wac haddii adiga ama qof aad taqaano ay haysato kusaabsan caafimaadka maskaxda, isticmaalka muqaadaraadka ama khamaarka. Waxay furan tahay 24/7. Turjumaada luuqada ayaa diyaar ah.

Si aad u fiirisid adeegyada caqabada ee kuudhaw, booqo [MolinaHealthcare.com](#)

Su'aalo maqabtaa? Booqo [MolinaHealthcare.com](#) ama wac **Adeegyada Xubnaha** adoo kawacaaya (800) 869-7165, TTY 711.

Maku hadashaa luuqad aan ahayn Ingiriis? Wuxaan kuu haynaa adeegyada turjumaada.

*Amazon Prime waxay leedahay \$5.99/bishiiba oo lasiiyo dadka haysta kaarka Medicaid (qiima dhimis kabiliaabmaysa \$12.99/bishiiba). Amazon.com maaha maalgaliyaha abaalmarintaan. Dhamaan Amazon®, TM iyo © waa IP ga Amazon.com, Inc. ama ururada lashaqeeyaa.*

Halkaan waxaa kahelaysaa macluumaadka kusaabsan sida aad u heli lahayd daryeelkaaga caafimaadka iyo baahiyaha caafimaadka dhabdhaganka:

### **Wac PCP gaaga iyo Adeeg Bixiyahaaga Caafimaadka**

PCP waxaa loosoo gaabiyay Primary Care Provider (Daryeel Bixiyaha Koowaad). Asaga ama ayada waxaa weeye adeeg bixiyahaaga qaaska ah. PCP gaaga badanaa marka la eego jadwalkaaga waxa uu daaweyn doonaa baahiyahaaga caafimaadka, wuxuuna dulmar kusameenayaa baaritaanadaada, natiijooyinkaaga, daawada lagusoo qoray iyo wuxuuna kuudirayaa adeeg bixiye kale (oo takhasus leh), haddii aad u baahan tahay.

Adeeg bixiyahaaga habdhaganka caafimaadka waxa uu daryeelayaa caafimaadkaaga maskaxda iyo baahiyaha laxariira daaweynta aalkahoolka. Haddii aad dareemaysid caqabadaha caafimaadka maskaxda, wac khadka deegaanka ama booqo [MolinaHealthcare.com](http://MolinaHealthcare.com). Xaaladaha degdega ah, wac 911.

Haddii aadan haysan adeeg bixiye aadna jeelaan lahay inaad heshid mid ama aad rabtid in laguu gudbiyo farmashi kuudhaw, booqo barta [MolinaHealthcare.com/ProviderSearch](http://MolinaHealthcare.com/ProviderSearch). Si aad u badeshid PCP gaaga ama hadii aad rabtid in lagaa caawiyo qoris daawo, wac xubnaha adeegyada adoo kawacaaya (800) 869-7165, TTY 711.

### **1. Lahadal wakiilka Molina**

Wakiilada Xubnaha adeegyadeena waxay kajawaabi karaan su'aalaha kusaabsan qorshahaaga ama caymiska daawada, waxayna kusiin karaan macluumaadka caafimaadka, waxayna kaacaawin karaan sidaad kuheli lahayd adeeg bixiye iyo waxyaabo kasii badan!

Si aad u codsatid warqadaan oo kuqoran luuqad kale, ama u qoran qaab kale amaba si aad u heshid macluumaad badan oo kusaabsan gunooyinkaaga, wac **Xubnaha Adeegyada** adoo wacaaya (800) 869-7165, TTY 711, Isniinta illaa Jamcada laga bilaabo 7:30 a.m. illaa 6:30 p.m.

Haddii aad wacdid saacadaha aysan shaqeenayn, waxaad u dhaafi kartaa fariin si aan dib kuugusoo wacno maalinta xigta ee shaqada.

Si aad u waydiiso su'aalo kusaabsan ugalmidaada Apple Health ama aad u heshid caawimaad kusaabsan caymiskaaga caafimaadka, wac **Molina's Outreach Call Center (Xaruunta Wicitaanada ee Molina's Outreach)** kana wac (800) 294-8620, TTY 711.

Si aad macluumaad badan oo kusaabsan gunooyinkaaga u ogaatid booqo [MolinaHealthcare.com/WAMembers](http://MolinaHealthcare.com/WAMembers).

### **2. Read Important Documents (Akhri Macluumaadka Muhiimka ah)**

Akhri **Notice of Privacy Practice (Ogeysiiska Habka Badqabka)**.

Buuga gacanta ee xubnahaaga waxaa laga heli karaa barta [MolinaHealthcare.com/IMCHandbook](http://MolinaHealthcare.com/IMCHandbook).

Waydii electaroonig ama nuqul kamid ah warqada dukumiintiyadaas adoo wacaaya adeegyada Xubnaha.

#### **Buuga Gacanta ee Xubnahaaga waxa uu kuusheegayaa:**

- Gunooyinka caymiska leh iyo kuwa aan caymiska lahayn
- Sida loo helo adeegyada caafimaadka maskaxda
- Sida loo helo daawada iyo adeegyada daaweynta aalkahoolka
- Waxa ay tahay inaad sameyso haddii aad hesho biilkha
- Sida loo helo caawimaad haddii aad kuhadasho luuqad aan ahann Ingiriis
- Sida loo helo macluumaadka saxda ah ee daryeel bixiyaha (qofka laxariiray Molina)
- Sida loo helo daryeel takhasus leh, isbitaal bixiya daryeel iyo caafimaadka maskaxda
- Sida loo gudbiyo cabashada
- Sida Molina dib u eegid ugu samayo tiknoolajiyada cusub
- Tilmaamaha hormarinta ee daryeelka, kuwaas oo isku dubarida dookhyadaada daryeelka caafimaadka iyo caafimaadka maskaxda oo si qoraal ahaan ah loogu diro daryeel bixiyahaaga iyo qoyskaaga
- Barnaamijyada Maareynta Xanuunada
- Barnaamijka Hormarinta Tayada Molina
- Gunooyinka Daawooyinka Laguu qoray
- Gunooyinka kabaxsan xeendaabta iyo sida lagu helo daryeelka
- Sida loo helo barta daryeel bixiyaha
- Sida loo helo daryeelka bixiyaha koowaad
- Sida loola tacaalo xaaladaha degdega ah, saacado kadib kana baxsan daryeelka
- Sida racfaan looga qaado go'aanka kusaabsan gunooyinkaaga
- Sida iyo goorta aad helaysid adeegyada maareynta kiiska
- Sida Molina qarashka u siiso adeeg bixiyaasha
- Sida loo soogudbiyo burcada daryeelka caafimaadka, khasaarada ama waqtii dhumiska
- Xaqquqaha iyo Waajibaadyada Xubnahaaga

Wixii macluumaad dheeraad ah kusaabsan gunooyinkaaga iyo ilaha ay bixiso Molina, fadlan booqo [MolinaHealthcare.com](http://MolinaHealthcare.com).

Waad kumahasantahay kamid ahaanshahaaga xubnaha Molina. Wuxuu rajaynaynaa inaan kusiino baahiyahaaga caafimaadka.

Daacad kuu ah,

Qoyskaaga Molina