



**December 29th, 2021**

**Dear Member,**

**There may be a delay in receiving your Molina member ID card and welcome kit.** *If you've already received your member ID card, please disregard this message.*

Due to this delay, you should receive a letter in the mail by January 7, 2022. The letter includes your Member ID number. Use your member ID number to log in to [MyMolina.com](http://MyMolina.com) to download, save or print a digital version of your Member ID card until your physical card arrives by mail. **If you are a subscriber with dependents, you can view your dependents ID cards on your account.**

You might also consider downloading the new My Molina app [here](#) for easy access to your account details.



If you need care before your member ID number arrives by mail, call Molina Member Services. We will provide your member ID number.

**Member Services**

<b>State</b>	<b>Member Services</b>	<b>Hours of Operation</b>
California	(888) 858-2150	Monday – Friday; 8 a.m.–6 p.m. Local Time
Florida	(888) 560-5716	Monday – Friday; 8 a.m.–6 p.m. Local Time
Idaho	(833) 657-1981	Monday – Friday; 8 a.m.–6 p.m. Local Time
Illinois	(833) 644-1623	Monday – Friday; 8 a.m.–6 p.m. Local Time
Kentucky	(833) 644-1621	Monday – Friday; 8 a.m.–6 p.m. Local Time
Michigan	(888) 560-4087	Monday – Friday; 8 a.m.–6 p.m. Local Time
Mississippi	(866) 472-9484	Monday – Friday; 8 a.m.–6 p.m. Local Time
New Mexico	(888) 295-7651	Monday – Friday; 8 a.m.–6 p.m. Local Time
Ohio	(888) 296-7677	Monday – Friday; 8 a.m.–6 p.m. Local Time
South Carolina	(855) 885-3176	Monday – Friday; 8 a.m.–6 p.m. Local Time
Texas	(888) 560-2025	Monday – Friday; 8 a.m.–6 p.m. Local Time
Utah	(888) 858-3973	Monday – Friday; 8 a.m.–6 p.m. Local Time
Washington	(888) 858-3492	Monday – Friday; 8 a.m.–6 p.m. Local Time
Wisconsin	(888) 560-2043	Monday – Friday; 8 a.m.–6 p.m. Local Time



**The information below can be provided to your pharmacy if you need to fill any prescriptions while you are waiting to receive your ID Card.**

<b>Plan Name</b>	<b>BIN</b>	<b>PCN</b>	<b>Group</b>
Molina California Marketplace	004336	ADV	RX0845
Molina Florida Marketplace	004336	ADV	RX0846
Molina Idaho Marketplace	004336	ADV	RX51AA
Molina Illinois Marketplace	004336	ADV	RX51AB
Passport Health Plan by Molina Healthcare (Kentucky)	004336	ADV	RX51AC
Molina Michigan Marketplace	004336	ADV	RX0847
Molina Mississippi Marketplace	004336	ADV	RX0857
Molina New Mexico Marketplace	004336	ADV	RX0848
Molina Ohio Marketplace	004336	ADV	RX0849
Molina South Carolina Marketplace	004336	ADV	RX0856
Molina Texas Marketplace	004336	ADV	RX0850
Molina Utah Marketplace	004336	ADV	RX0851
Molina Washington Marketplace	004336	ADV	RX0852
Molina Wisconsin Marketplace	004336	ADV	RX0853

**We apologize for any inconvenience this delay may cause.**