

# Molina Healthcare Virtual Care

Talk to a doctor or nurse practitioner 24/7

Make a phone call or video chat anytime, anywhere! A qualified doctor or nurse practitioner can help you feel better, sooner.

Examples of urgent care conditions we treat:



colds and flu



rash and ringworm



sore throat



pink eye, eye redness and discomfort



ear pain



sinus issues



And more!

Virtual  
visits at no  
cost to you\*

[wavirtualcare.molinahealthcare.com](http://wavirtualcare.molinahealthcare.com)



Your Extended Family.

# Urgent care, right away!

Molina Healthcare is now offering virtual care services statewide, through contracted providers. Virtual care is available anytime you are unable to see your primary care provider, even on weekends and holidays.



**Access a provider 24/7.** Virtual care providers can assess, diagnose and treat a variety of health issues that require urgent care. Providers can also write prescriptions, as appropriate for a variety of conditions.



**Right care, right where you are.** Wait in the comfort of your home, your office or anywhere in between. You will be assisted in less than 30 minutes, on average.



**Service beyond convenience.** Virtual visits are free for Molina Apple Health (Medicaid) members.



**Safe and secure.** Phone consultations and video chats are confidential. Your personal information is protected by state and federal laws.

For more information or to request a virtual visit call (844) 870-6821, TTY 711 or go to [wavirtualcare.molinahealthcare.com](http://wavirtualcare.molinahealthcare.com)

Note: If you are traveling outside of Washington, you can still receive Molina's virtual care services in the following states: Arizona, California, Florida, Georgia, Illinois, Indiana, Iowa, Kentucky, Minnesota, Montana, Nebraska, North Dakota, Ohio, Oklahoma, Oregon, Pennsylvania, South Carolina, Tennessee, Utah and Wisconsin.

\*Virtual care is free. Rates for cell phone and internet usage will apply as designated by your personal cell phone or internet service provider.

[wavirtualcare.molinahealthcare.com](http://wavirtualcare.molinahealthcare.com)



Available for Molina Apple Health members.

Molina Healthcare of Washington (Molina) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. You have the right to get this information in a different format, such as audio, Braille, or large font due to special needs or in your language at no additional cost. English ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-869-7165 (TTY: 711). Spanish ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-869-7165 (TTY: 711). Chinese 注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 1-800-869-7165 (TTY:711).