



Your Extended Family.

Molina Healthcare of Wisconsin, Inc.

Marketplace QHP® Annual Results: 2016-2018

Molina's scores for the past three years are below. You can see how Molina performs compared to our target goal.

<b>Measure/Data Element:</b>	<b>2016</b>	<b>2017</b>	<b>2018**</b>	<b>2018 Goal</b>
Getting Care Quickly	80.58%	81.59%	NA	78.43%
Getting Needed Care	82.57%	80.15%	NA	78.6%
Customer Service	74.49%	75.41%	NA	80.26%
Rating of Health Plan	72.36%	70.17%	NA	74.47%
Rating of All Health Care	83.68%	83.71%	NA	82.31%
Rating of Personal Doctor	89.76%	90.26%	NA	88.38%
Rating of Specialist Seen Most Often	86.43%	87.37%	NA	86.85%

\*2018 Goal is the CMS average of all Marketplace health plans nationally.

\*\*2018 rates were not reported.