

Exceptions for Out-of-Network (OON) Coverage

Molina Dual Options STAR+PLUS MMP will repay members for charges on Part D drugs at out-of-network pharmacies (or providers), if one of the following occurs:

- Member is traveling outside his or her Part D plan's service area; runs out of or loses his or her covered Part D drug(s) or becomes ill and needs a covered Part D drug; and cannot access a network pharmacy
- Member must fill a prescription for a covered Part D drug in a timely manner, and certain covered Part D drug (e.g. an orphan drug or other specialty pharmaceutical typically shipped from manufacturers or special vendors) is not regularly stocked at nearby network retail or mail-order pharmacies
- Member cannot obtain a covered Part D drug in a timely manner within his or her service area because, for example, there is no network pharmacies within a reasonable driving distance that provides 24-hour-a-day/7-day-per-week service
- Member is provided covered Part D drugs dispensed by an OON institution-based pharmacy while he or she is a patient in an emergency department, provider-based clinic, outpatient surgery, or other outpatient setting
- During any State or Federal disaster declaration or other public health emergency declaration in which Molina Dual Options STAR+PLUS MMP members are evacuated or otherwise displaced from their place of residence and cannot reasonably be expected to obtain covered Part D drugs at a network pharmacy
- In unforeseen circumstances in which normal distribution channels are unavailable, Molina Dual Options STAR+PLUS MMP will apply OON policies to facilitate access to medications
- Member is getting a vaccine that is medically necessary but is not covered by Medicare Part B, which is appropriately dispensed and administered in a physician office

The Member is responsible for the following:

- Before filling a drug at an out-of-network pharmacy, the member must call Member Services to see if there is a network pharmacy in the area where the prescription can be filled
- Unless given as a transition or emergency supply, the member or doctor must check if prior authorization is needed for the drug
- If prior authorization is not given, the member will not be refunded for the drug
- If a member uses an out-of-network pharmacy due to one or more of the reasons stated above, the pharmacy may not be able to submit the claim to Molina Dual Options STAR+PLUS MMP
- In this event, the member will need to pay the out-of-network pharmacy's usual and customary price at the point-of-sale and submit a request for refund to Molina Dual Options STAR+PLUS MMP
- Please refer to the Evidence of Coverage or call Member Services for more information on initial coverage determinations

If the member uses an out-of-network pharmacy, the member may be responsible for the sum of:

- Any deductible or cost-sharing (relative to the plan allowances)
- Any difference between the out-of-network pharmacy's (or provider's) usual and customary prices and Molina Dual Options STAR+PLUS MMP's negotiated in-network charges for the prescription

Exclusions

- Molina Dual Options STAR+PLUS MMP will not issue a refund for any prescriptions that are filled by pharmacies outside of the United States and territories, even for a medical emergency
- Molina Dual Options STAR+PLUS MMP will not issue a refund for any prescriptions where prior authorization was not granted prior to dispensing (if prior authorization requirements or other utilization management controls are applied to the prescription and it was not part of a transition or emergency supply)
- Any fee or charge for vaccine administration falls entirely outside the Part D cost sharing structure and will not be included as part of the members' True Out-of-Pocket (TrOOP) costs

Molina Dual Options STAR+PLUS MMP is a health plan that contracts with both Medicare and Texas Medicaid to provide benefits of both programs to enrollees.

You can get this document for free in other formats, such as large print, braille, or audio. Call (866) 856-8699, TTY: 711, Monday – Friday, 8 a.m. to 8 p.m., local time. The call is free.

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