



Molina Healthcare of Wisconsin

Medicaid Child CAHPS® Annual Results: 2018–2020

Molina’s scores for the past three years are below. You can see how Molina performs compared to our target goal.

Measure/Data Element	2018	2019	2020	2020 Goal
Getting Care Quickly	86.20%	89.49%	85.42%	92.43%
Getting Needed Care	80.32%	84.80%	80.93%	88.01%
Coordination of Care	84.75%	87.70%	85.25%	87.18%
Rating of Health Plan	67.95%	72.03%	67.87%	75.64%
Rating of Overall Health Care	68.56%	72.93%	69.85%	74.03%
Rating of Personal Doctor	78.92%	78.12%	76.66%	79.82%
Rating of Specialist Seen Most Often	75.78%	77.70%	75.00%	77.70%