

Getting Care Quickly



Emergency Room vs. Urgent Care

Do you know when to visit an Urgent Care Center? Urgent care centers treat medical problems that can't wait until your next Primary Care Provider (PCP) visit, but are not life-threatening. Most urgent care centers see you on a walk-in basis. Many are open evenings and weekends. Waiting time is shorter than in the Emergency Room (ER).

Urgent Care

Use Urgent Care for conditions such as:

- Sore throat, cough, or runny nose
- Muscle strains/sprains
- Minor cuts/ burns
- Earache
- Rashes
- Fever
- General Wound Care
- Animal Bite
- Urinary Tract Infection
- Fever
- Mild Asthma
- Flu Screening

OR

Emergency Room

Use the Emergency Room (ER) for sudden injury or sickness such as:

- A lot of bleeding
- Poisoning (Poison Control Center 1-800-764-7661, 1-800-POISON-1)
- A very bad burn
- Very bad shortness of breath (trouble breathing)
- Drug overdose
- Gunshot wound
- Chest pain
- Broken bones
- Stroke

- * Call your Primary Care Provider (PCP) if you have any questions about whether the condition is an emergency or not. Your PCP will tell you if you need to be seen at his office, an Urgent Care Center or the Emergency Room.
- * **Always try to call your PCP before going to the Urgent Care Center or the Emergency Room!**



For Questions About Your Health, Please Call Our 24-Hour Nurse Advice Line.

English: 1-888-275-8750

Spanish: 1-866-648-3537

TTY: 1-866-735-2929

If you need non emergency transportation to a medical appointment with a Molina PCP, we may be able to help. Please call the Member Services Department to see if you qualify for these services at 1-888-665-4621. You must call at least 2-3 working days before your appointment to arrange this service.

