



200 Oceangate, Suite 100
Long Beach, CA 90802

7336WA1210



Nurse Advice Line

Getting sick or injured does not always happen during office hours. You can call our nurses for help on your time. You can reach a nurse 24 hours a day, 7 days a week!

Phone: (888)275-8750
TTY (866)735-2929

Transportation Services

Do you need a ride to your doctor? We may be able to help! Call Member Services 72 hours before your doctor visit.

Phone: (888) 665-4621
TTY (800) 479-3310
California Relay Service (711)

Bridge2AccessSM Program



At Molina, “health” means the same for persons with or without disabilities. Bridge2AccessSM will help each member get the care that supports their health needs.



Bridge2AccessSM Program

Get Access to the Care You Need

Physical Access

We will help you find a doctor with:

- Office and Parking Access
- Wheelchair Weight Scale
- Lowered Exam Table
- Patient Lifts



Blind or Low Vision

Get your health plan information in different formats by calling (800)526-8196, ext. 127532;

- Large Print
- Audio
- Braille
- E-Mail

Deaf, Hard of Hearing or Speech Impairment

We provide interpreters at no cost to you:

- Sign Language
- Foreign Language
- Phone (Using a Relay Service)
- TTY for Member Services and Nurse Advice Line



Access Numbers:

Member Services Voice: (888) 665-4621
Member Services TTY: (800) 479-3310

Motherhood Matters: (877) 665-4628

Nurse Advice Voice: (888) 275-8750
Nurse Advice TTY: (866)735-2929

Health Education Voice: (800)526-8196, ext. 127532
Health Education TTY: (800) 479-3310
Email: bridge2access@molinahealthcare.com

Molina Community Connect Hotline: (888) 665-4621

Not yet a member? Get more facts about Molina and using Bridge2Access Services:

Call Center Voice: (800) 898-9892
Call Center TTY: (866) 449-6847



Care Management

We work as a team. With your doctor as the lead, we will help you:

- Find a specialist
- Get you to your doctor or drug store
- Get medical supplies and equipment
- Arrange care with state and county agencies, such as
 - California Children's Services
 - Regional Centers
 - Mental Health Agencies
- And much more!



Wellness Programs

Molina wants you to stay healthy. We offer programs and brochures to help you:

- Lose Weight in a Healthy Way
- Stop Smoking (may include nicotine patches, gum, etc.)
- Lower Your Cholesterol
- Manage Stress
- Get Routine Screenings



Online Support

You can find a lot of facts on our website at www.MolinaHealthcare.com. Use our website to:

- Get a list of covered drugs
- Ask about your drugs on our "Ask the Pharmacist" web page.
- Find a Molina doctor
- View and print health topics
- Ask about your food on the "Ask the RD (Dietitian)" web page.

Molina Community Connect

Molina works with many community groups. We will connect you to a local group that can help you:

- Stay in your own home
- Get family or peer support
- Advocate on your behalf

Call your case manager or the Molina Community Connect Hotline at (888) 665-4621 for more information. You can also email us at bridge2access@molinahealthcare.com.

Get Involved

Molina's Bridge2Access Program is made with YOU in mind. Help us improve your healthcare. Join a local Molina Member Meeting by calling Member Services.

- Phone (888) 665-4621
- TTY (800) 479-3310
- California Relay Service (711)

Molina Healthcare wants to be your **Bridge2Access** for quality healthcare!



Motherhood MattersSM Program

Pregnancy is a time to take care of you and your baby. Our trained staff will answer your questions and help you get the care you need. Motherhood MattersSM provides:

- Learning materials
- Community resources
- Support before, during and after you deliver

Mail Order Pharmacy

Molina will deliver your prescribed drugs. You may be able to get up to a 60 day supply by CVS/Caremark Mail Order Pharmacy. For more information call (800) 770-8014, or go to www.caremark.com



Disease Management

Molina has free programs that help you manage chronic diseases. These include:

- Asthma
- Diabetes
- Lung Disease
- Heart Disease
- Chronic Pain