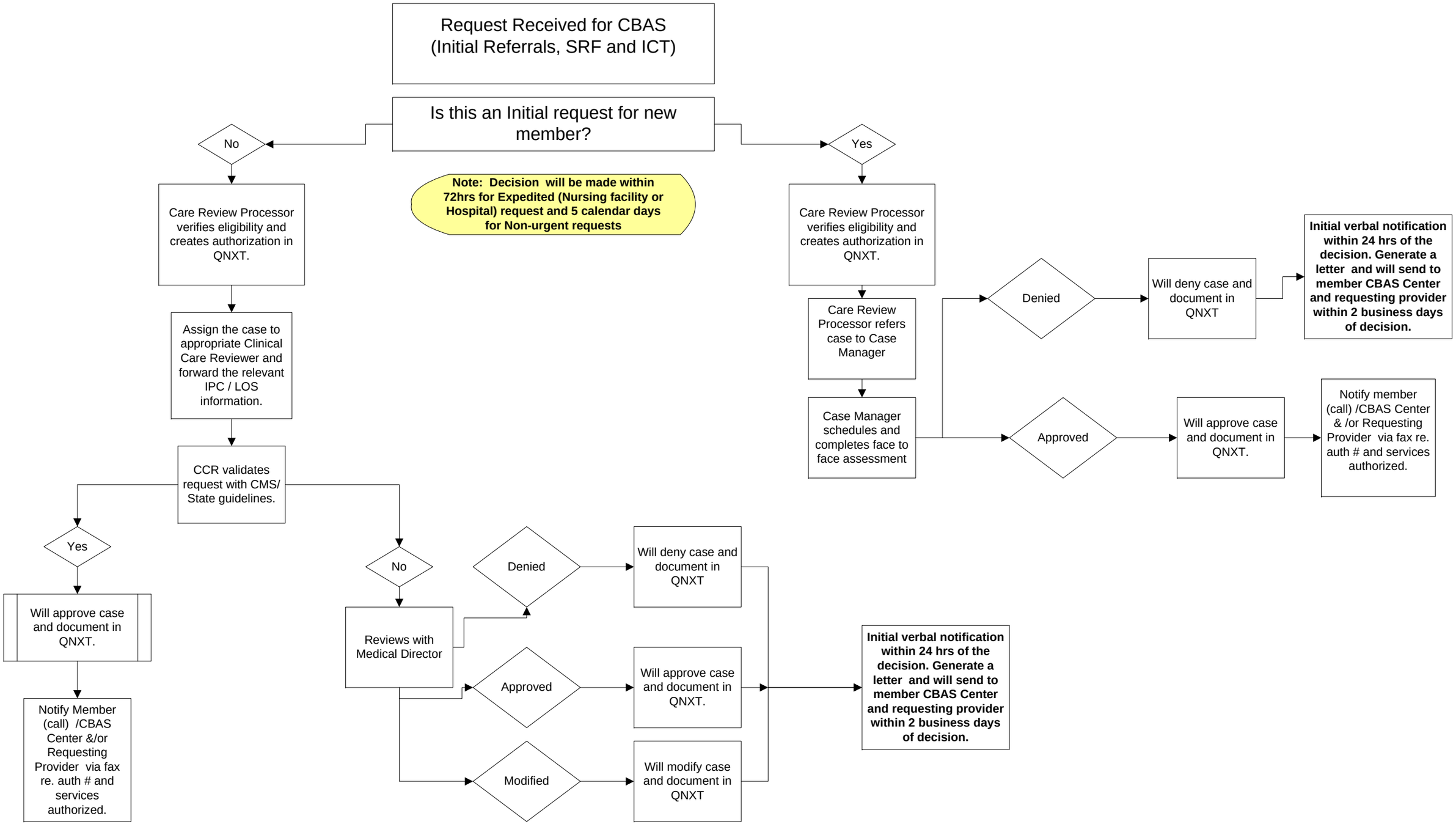CBAS Referral Request Process Work Flow