



# Los Angeles County Contact Information

| Department                                | Contact Information                                                    |
|-------------------------------------------|------------------------------------------------------------------------|
| Eligibility ~ Medi-Cal Member             | (800) 675 - 6110                                                       |
| Prior Authorization ~ Outpatient          | (800) 526 - 8196<br>Ext 126400                                         |
| Prior Authorization ~ Inpatient           | (800) 526 - 8196<br>Ext 126410                                         |
| Case Management                           | (888) 665 - 4621<br>(follow phone prompts)                             |
| Claims Customer Service ~ Claims Inquires | (877) 665 - 4626<br>(follow phone prompts)                             |
| Provider Services/Contracting Manager     | Milaine Isaac<br>(800) 526 - 8196<br>Ext 127059                        |
| Provider Services Supervisor              | Sandra Rascon<br>(800) 526 - 8196<br>Ext 127685                        |
| Provider Services Representative          | Louise Salter<br>(800) 526 - 8196<br>Ext 127690                        |
| Provider Services Representative          | Raquel Correa<br>(800) 526 - 8196<br>Ext 127680                        |
| Website                                   | <a href="http://www.molinahealthcare.com">www.molinahealthcare.com</a> |