



MHC Claims Services

Claims Job Aid

- ✓ Contact Claims Customer Service for individual claim issues at:
(800) 526-8196 extension 129515
- ✓ Submit all Medi-Cal and *contracted* Medicare claims projects to:
MHC_SpecialProjects@molinahealthcare.com or **Right Fax (562) 499-0603**

Include the following data elements:

- Claim number
 - Date of Service
 - Member name
 - Member ID
 - Billed amount
 - Paid amount (if any)
 - Comments/reason for project
- ✓ Contact your Provider Services Representative
 - ✓ File a formal Provider Dispute to:

Medi-Cal:

Molina Healthcare of California

P.O. Box 22722

Long Beach, CA 90801

Attn: Provider Dispute Resolution Unit

Medicare:

Molina Healthcare of California

P.O. Box 22817

Long Beach, CA 90801

Attn: Provider Appeals

For any assistance with the process:

James Loopeker, Manager, Claims Services

(562) 491-7069