



# Riv-SB County Contact Information

Department	Contact Information
Eligibility ~ Medi-Cal Members (IVR System)	(800) - 357 - 0172
Member Services (Medi-Cal)	(888) - 665 - 4621
Prior Authorization ~ Outpatient	(800) – 526 - 8196 Ext 126400
Prior Authorization ~ Inpatient	(800) – 526 - 8196 Ext 126410
Case Management	(888) – 665 - 4621 (follow phone prompts)
Claims Customer Service ~ Claims Inquires	(877) – 665 - 4626 (follow phone prompts)
Provider Services/Contracting Manager	Dolores Olague-Swanson (800) – 526 - 8196 Ext 128023
Provider Services Supervisor	Sue Roth (800) – 526 - 8196 Ext 128010
Provider Services Representative	Lori Cadle (800) – 526 - 8196 Ext 127690
Nurse Advice Line	(888) – 275 - 8750
Website	<a href="http://www.molinahealthcare.com">www.molinahealthcare.com</a>