

THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:**COUNTIES:**

- ☒ Imperial
- ☒ Riverside/San Bernardino
- ☒ Los Angeles
- ☒ Orange
- ☒ Sacramento
- ☒ San Diego

LINES OF BUSINESS:

- ☒ Molina Medi-Cal Managed Care
- ☒ Molina Medicare Options Plus
- ☒ Molina Dual Options Cal MediConnect Plan (Medicare-Medicaid Plan)
- ☒ Molina Marketplace (Covered CA)

PROVIDER TYPES:

- ☐ **Medical Group/ IPA/MSO**
 - ☒ **Primary Care**
 - ☒ IPA/MSO
 - ☒ Directs
- ☒ **Specialists**
 - ☒ Directs
 - ☒ IPA
- ☒ **Hospitals**
 - ☒ **Ancillary**
 - ☒ CBAS
 - ☒ SNF/LTC
 - ☐ DME
 - ☒ Home Health
 - ☒ Other

FOR QUESTIONS CALL**PROVIDER SERVICES:**

(855) 322-4075, Extension:

Los Angeles/Orange Counties

X111113	X123017
X127657	X120104

Riverside/San Bernardino Counties

X127684	X128010
X120618	

Sacramento County

X126232	X121360
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San Diego County

X121805	X121401
X127709	X121413
X123006	X121599

Imperial County

X125682	X125666
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2019 HEDIS[®] & RISK ADJUSTMENT DATA COLLECTION

During the past several months in response to our requests, you and your colleagues provided medical records in order to assist **Molina Healthcare of California** (Molina Healthcare) in collecting and compiling data for the Healthcare Effectiveness Data and Information Set (HEDIS[®]) and Risk Adjustment efforts. Thank you very much for assisting us with these important projects.

Providers in the past have advised us of the operational hardships created due to numerous Health Plan requests for documentation to support HEDIS[®] & Risk Adjustment Program efforts. To address these concerns, within the next few weeks, **Molina Healthcare of California** (Molina Healthcare), with your assistance, will facilitate a **Pilot Medical Record Review Program**, resulting in a medical record collection process that is more efficient and manageable.

Instead of focusing exclusively on the traditional HEDIS[®] & Risk Adjustment timeframes, record requests will now occur throughout the calendar year. Molina Healthcare staff will contact you, beginning **February 4, 2019**, to arrange a convenient collection method of required medical record information.

In order to provide adequate time to prepare the requested information, a member list with required medical record information will be provided and communicated to you. We welcome you to send records fast, quick and secure by utilizing our Secure Email: MHCHEDISDepartment@MolinaHealthcare.Com. Molina Healthcare of California can also coordinated site visits to access medical records as well, please contact us at **1-888-562-5442, extension 129578**.

As a reminder providers must follow all HIPAA, State, and Plan contractual requirements when submitting member records that contain PHI electronically via email.

We appreciate your cooperation and professional courtesy to Molina Healthcare Quality Improvement staff, as they begin this year's medical record review process.

Thank you for your assistance in this effort and for your continued work to improve the health of our members and communities.

This is an advisory notification to Molina Healthcare of California (MHC) network providers

QUESTIONS

If you have any questions regarding the notification, please contact your Molina Provider Services Representative at (855) 322-4075. Please refer to the extensions to the left.