

**THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:**

**COUNTIES:**

- Imperial
- Riverside/San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

**LINES OF BUSINESS:**

- Molina Medi-Cal Managed Care
- Molina Medicare Options Plus
- Molina Dual Options Cal MediConnect Plan (Medicare-Medicaid Plan)
- Molina Marketplace (Covered CA)

**PROVIDER TYPES:**

- Medical Group/ IPA/MSO**

**Primary Care**

- IPA/MSO
- Directs

**Specialists**

- Directs
- IPA

- Hospitals**

**Ancillary**

- CBAS
- SNF/LTC
- DME
- Home Health
- Other

**FOR QUESTIONS CALL PROVIDER SERVICES:**

(855) 322-4075, Extension:

**Los Angeles/Orange Counties**

X111113 X123017  
X127657 X120104

**Riverside/San Bernardino Counties**

X127684 X128010  
X120618

**Sacramento County**

X126232 X121360

**San Diego County**

X121805 X121401  
X127709 X121413  
X123006 X121599

**Imperial County**

X125682 X125666

## New Inpatient Call Center Phone Number

This is an advisory notification to Molina Healthcare of California (MHC) network providers.

**Effective February 4, 2019**

**Molina HealthCare of California now has new toll free numbers to assist providers with Inpatient needs and Outpatient Prior Authorizations.**

**CA UM Inpatient Call Center-**

*Toll Free Number: 866-814-2221*

**CA UM Prior Authorization Call Center**

*(Medi-cal and Marketplace Line of Business)*

*Toll Free Number: 844-557-8434*

***All Providers have a Care Review Clinician assigned to their facility for all lines of business. Providers will contact their assigned Care Review Clinician for clinical review purposes and contact the CA UM Inpatient Call Center phone number for all other requests. See Attached Hospital Resource guide or SNF Resource Guide for contact information and Molina Healthcare resources. All inpatient concurrent review clinical documentation will be faxed to fax number 866-553-9263.***

**QUESTIONS**

If you have any questions regarding the notification, please contact your Molina Provider Services Representative at (855) 322-4075. Please refer to the extensions to the left.