

THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:

COUNTIES:

- Imperial
- Riverside/San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

LINES OF BUSINESS:

- Molina Medi-Cal Managed Care
- Molina Medicare Options Plus
- Molina Dual Options Cal MediConnect Plan (Medicare-Medicaid Plan)
- Molina Marketplace (Covered CA)

PROVIDER TYPES:

- Medical Group/ IPA/MSO**
 - Primary Care**
 - IPA/MSO
 - Directs
 - Specialists**
 - Directs
 - IPA
 - Hospitals**
 - Ancillary**
 - CBAS
 - SNF/LTC
 - DME
 - Home Health
 - Other

FOR QUESTIONS CALL PROVIDER SERVICES:
 (855) 322-4075, Extension:

Los Angeles/Orange Counties

X111113 X123071
 X127657

Riverside/San Bernardino Counties

X127684 X128010
 X120618

Sacramento County

X121360

San Diego County

X121805 X121401
 X127709 X121413
 X123006 X121599

Imperial County

X125682 X125666

Plan-Do-Study-Act Training Evaluation

This is an advisory notification to Molina Healthcare of California (MHC) network providers.

Do you have a Care Connect Cal MediConnect patient? Molina Healthcare needs your collaboration.

As a Cal MediConnect Medicare-Medicaid Plan, Molina Healthcare participates in a Plan-Do-Study-Act (PDSA) as part of a Centers for Medicare & Medicaid Services and Department of Health Care Services quality improvement strategy to reduce avoidable hospitalizations for nursing facility residents. Molina Healthcare has collaborated with Care Connect Medical Group to address Molina's PDSA for Molina Cal MediConnect patients assigned to Care Connect.

Molina Healthcare and Care Connect will be conducting trainings for maintenance and care of gastrostomy tube (G-Tube) complications over WebEx. Please invite your staff to attend. We also ask that the attached Pre and Post-Training Evaluation be distributed and filled out by your staff. Please fax the completed Training Evaluations at (888) 285-3138.

If you have questions, please contact Care Connect at (310) 626-5546.

Please note the following WebEx dates and information for the training:

Dates	Times	WebEx Meeting Information
June 11, 2019	2:00 pm – 3:00 pm	https://molina.webex.com/molina/j.php?MTID=m83d669df163c9a7e0a872b59a24be850 (866) 499-0396 805 949 824
June 13, 2019	10:00 am – 11:00 am	https://molina.webex.com/molina/j.php?MTID=m7d1d1bd8c96885932d047ef725c68e8b (866) 499-0396 801 063 673
June 18, 2019	2:00 pm – 3:00 pm	https://molina.webex.com/molina/j.php?MTID=mbb3e8c52d5fb58586529307915b84e9a (866) 499-0396 809 708 570
June 25, 2019	2:00 pm – 3:00 pm	https://molina.webex.com/molina/j.php?MTID=mf8c13b39537f30afba0135686584a796 (866) 499-0396 807 161 600

Care Connect Medical Group Call Center

The ultimate goal of the PDSA continues to be to reduce avoidable hospitalizations or re-hospitalization by treating the member-in-place when medically appropriate in lieu of an immediate referral to an emergency room or hospital. If your Molina Cal MediConnect patient is with Care Connect, contact Care Connect:

- Prior to a patient transferring to acute hospital.
- For any patient needs or change of condition.
- For admit to hospice care.
- When patient is discharging from SNF.

Contacting Care Connect:

- Call at (888) 789-9585.
- MD/NP available 24 hours/7 days a week.
- Always mention patient is "Molina Duals."

QUESTIONS

If you have any questions regarding the notification, please contact your Molina Provider Services Representative at (855) 322-4075. Please refer to the extensions on page one.

**Molina Healthcare Inc., and Care Connect Medical Group
Pre and Post-Training Evaluation**

Name: _____ **WebEx Date:** _____

Facility Name: _____ **Facility Role:** _____

Using a scale of 0 to 5, where:

- | | |
|--------------------------|--------------------|
| 0 – No basis for opinion | 3 – Neutral |
| 1 – Strongly disagree | 4 – Agree |
| 2 – Disagree | 5 – Strongly Agree |

Pre-Training Evaluation

- | | | | | | | |
|--|---|---|---|---|---|---|
| 1. I have a general understanding of care and maintenance of G-tubes: | 0 | 1 | 2 | 3 | 4 | 5 |
| 2. I have an understanding of administration of medications and nutrition through G-tubes: | 0 | 1 | 2 | 3 | 4 | 5 |
| 3. I have an understanding of common complications of G-tubes: | 0 | 1 | 2 | 3 | 4 | 5 |
| 4. I have an understanding of need for continued evaluation of necessity of G-tubes: | 0 | 1 | 2 | 3 | 4 | 5 |

Post-Training Evaluation

- | | | | | | | |
|--|---|---|---|---|---|---|
| 1. Purpose of today's meeting was clear: | 0 | 1 | 2 | 3 | 4 | 5 |
| 2. I have an increased understanding of care and maintenance of G-tubes: | 0 | 1 | 2 | 3 | 4 | 5 |
| 3. I have an increased understanding of administration of medications and nutrition through G-tubes: | 0 | 1 | 2 | 3 | 4 | 5 |
| 4. I have an increased understanding of common complications of G-tubes: | 0 | 1 | 2 | 3 | 4 | 5 |
| 5. I have an increased understanding of need for continued evaluation of necessity of G-tubes: | 0 | 1 | 2 | 3 | 4 | 5 |
| 6. Overall, I thought the meeting was a good use of time: | 0 | 1 | 2 | 3 | 4 | 5 |