THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:

COUNTIES:

☒ Imperial
☒ Riverside/San Bernardino
☒ Los Angeles
☐ Orange
☒ Sacramento
☒ San Diego

LINES OF BUSINESS:

☒ Molina Medi-Cal Managed Care
☐ Molina Medicare Options Plus
☐ Molina Dual Options Cal MediConnect Plan (Medicare-Medicaid Plan)
☐ Molina Marketplace (Covered CA)

PROVIDER TYPES:

☒ **Medical Group/ IPA/MSO**

Primary Care
☒ IPA/MSO
☒ Directs

Specialists
☒ Directs
☒ IPA

☐ **Hospitals**

Ancillary
☐ CBAS
☐ SNF/LTC
☐ DME
☐ Home Health
☐ Other

FOR QUESTIONS CALL PROVIDER SERVICES:
(855) 322-4075, Extension:

Los Angeles/Orange Counties
  X111113   X123071
  X127657   X123007

Riverside/San Bernardino Counties
  X127684   X128010
  X120618

Sacramento County
  X126232   X121360

San Diego County
  X121805   X121401
  X127709   X121413
  X123006   X120599

Imperial County
  X125682   X125666

Health Homes Program
Do you serve Medi-Cal Beneficiaries?
with complex medical needs?

This is an advisory notification to Molina Healthcare of California (MHC) network providers. Beginning January 1, 2019, Molina Healthcare of California implemented the Department of Health Care Services (DHCS) **Health Homes Program** to serve eligible Medi-Cal beneficiaries with complex medical needs in San Bernardino and Riverside County. Beginning July 1, 2019, Molina Healthcare of California will implement the **Health Homes Program** in San Diego, Sacramento, Imperial and Los Angeles.

The purpose of the **Health Homes Program** is to drive the best quality outcomes for complex members through intensive care management that connect members to community and social agencies. Eligible Medi-Cal beneficiaries who choose to participate in the **Health Homes Program** will be provided with intensive care coordination by an entity known as a Community Based-Care Management Entity (CB-CME). The CB-CMEs may be community organizations, FQHCs, or IPAs and will be responsible to offer the services as identified below.

Health Homes Core Services:
• Comprehensive Care Management
• Care Coordination
• Health Promotion
• Comprehensive Transitional Care
• Individual and Family Support Services
• Referral to Community & Social Supports
• Housing Navigation services (for the Homeless)

If you serve Medi-Cal beneficiaries with complex medical needs then you may be contacted by a Community Based-Care Management Entity (CB-CME)

Brief list of criteria
CB-CMEs are not responsible for providing Medi-Cal medical or behavioral health services. However, a CB-CME may contact you to support the care coordination for a beneficiary enrolled in the Health Homes program. CB-CMEs may ask you for medical information such as blood pressure information to support state-mandated reporting

requirements. CB-CMEs may share information with you regarding the beneficiary's medication usage. CB-CMEs will also encourage members to visit their doctor and may arrange transportation or accompany members to the doctor at a member's request.

QUESTIONS
If you have any questions regarding the Health Homes Program email Health_Homes_Program@molinahealthcare.com or contact your Molina Provider Services Representative at (855) 322-4075. Please refer to the extensions on page one.