

**THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:****COUNTIES:**

- Imperial
- Riverside/San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

**LINES OF BUSINESS:**

- Molina Medi-Cal Managed Care
- Molina Medicare Options Plus
- Molina Dual Options Cal MediConnect Plan (Medicare-Medicaid Plan)
- Molina Marketplace (Covered CA)

**PROVIDER TYPES:**

- Medical Group/ IPA/MSO**
  - Primary Care**
  - IPA/MSO
  - Directs
- Specialists**
  - Directs
  - IPA
- Hospitals**
  - Ancillary**
  - CBAS
  - SNF/LTC
  - DME
  - Home Health
  - Other

**FOR QUESTIONS CALL PROVIDER SERVICES:**  
(855) 322-4075, Extension:

**Los Angeles/Orange Counties**

X111113 X123071  
X127657

**Riverside/San Bernardino Counties**

X127684 X120618

**Sacramento County**

X121360

**San Diego County**

X121805 X121401  
X127709 X121413  
X123006 X121599

**Imperial County**

X125682 X125666

## My Care Palliative Care Program

This is an advisory notification to Molina Healthcare of California (MHC) network providers regarding the Molina My Care Palliative Care Program.

Beginning January 1, 2018, Molina Healthcare of California implemented the Department of Health Care Services (DHCS) **Palliative Care** initiative which conformed to the requirements in SB-1004. This program currently services Medi-Cal members only.

The program has proven to be beneficial to Molina members and therefore, Molina Healthcare of California has **expanded the disease eligibility criteria** for the My Care Program. We believe that this program is one way to provide superior care to some of our most vulnerable and frail members.

In addition to the current 4 disease diagnoses, which are: CHF, COPD, ESLD, and Cancer, Molina will be opening the program to members with a chronic, complex disease that meet the following criteria:

- Member has an advanced illness
- There is an increased use of the ER and inpatient hospital services directly related to the disease
- The member's death within a year would not be unexpected
- Current therapies are not effective, the member is not in a likely reversible state (transplant candidates excluded)
- The member is willing to participate in advance care planning discussions (e.g. Five Wishes, POLST)

Examples include but are **not limited to**: *Dementia or other progressive neurological disorders, ESRD, Short gut syndrome, Immune deficiency with recurrent infections, Chronic pulmonary failure not related to COPD, Significant diabetic complications leading to progressive deterioration in a person's quality of life.*

Members can be referred for the program without a doctor's order. Molina will make every effort to keep member's providers informed about their patient's care.

### QUESTIONS

If you have any questions regarding the notification, please contact your Molina Provider Services Representative at (855) 322-4075. Please refer to the extensions to the left.