

Provider Memorandum

Illinois HFS Medical Assistance Program (MAP) Enrollment Requirements for Billing

Molina Healthcare of Illinois (Molina) is required by the Department of Healthcare and Family Services (HFS) to coordinate covered services through providers, including those out-of-state, who are enrolled in the HFS Medical Assistance Program.

Due to the regulation and effective 5/15/16, Molina will require all providers to be registered and in good standing with the HFS Medical Assistance Program in order to render services to Molina Members and to be eligible for reimbursement. Molina will not consider claims payment to providers who rendered services and were not enrolled in the HFS Medical Assistance Program on the date of service.

Additionally, Molina will only allow providers registered in the HFS Medical Assistance Program to begin the credentialing process in order to participate as an in-network provider. During the interim of fully participating in Molina's network or to render services to a Member as out-of-network and still qualify for reimbursement, all providers MUST obtain prior authorizations for those services requiring such.

To register in the HFS Medical Assistance Program, providers must access the HFS IMPACT website and complete the enrollment process:

<http://www.illinois.gov/hfs/impact/Pages/default.aspx>

HFS currently allows providers to enroll in the IMPACT system and may apply a retroactive participation date; however, Molina is unable to adhere to the retroactive participation date. Molina cannot coordinate services with unregistered providers because a prior authorization cannot be generated for claim billing purposes. Molina recommends provider groups:

1. Utilize an in-network provider to render services or
2. Guide the Member to an out-of-network provider registered with the HFS Medical Assistance Program (Provider will need to obtain a prior authorization to facilitate claims reimbursement)

The process will alleviate claims payment issues experienced by FQHCs/RHCs/ERCs billing with the institutional National Provider Identifier (NPI) and not as the rendering provider. Rendering providers must also be registered with the HFS Medical Assistance Program; ensuring only registered and/or in-network providers supply the needed care.

Molina recognizes the change associated with the process as the fee-for-service market transitions to managed care and appreciates that HFS is diligently assisting providers with their registration needs.

Providers who have rendered services to Molina Members and are expecting to receive a retroactive HFS Medical Assistance Program effective date should contact their Molina Provider Services Representative to account for legacy utilization.

Beginning on 5/15/16, all providers rendering services must be registered with the HFS Medical Assistance Program.