

Quick Reference Guide

What is Model of Care training?

This training complies with the Centers for Medicare and Medicaid Services (CMS) requirement that contracted Providers who have been identified as directly or indirectly facilitating and/or providing Medicare Part C or D benefits for any Molina Healthcare Medicare and/or MMP Members complete both an initial training and an annual Model of Care training. This training will identify how you, as a Provider of care, will support the Special Needs Plan Model of Care, while understanding CMS's requirements for managing those Members.

In order to ensure Molina Healthcare remains compliant with CMS Regulatory Requirements for Model of Care training, receipt of your completed Attestation Form is due to Molina Healthcare no later than December 1, 2018.

The Model of Care Provider training materials can be found on Molina Healthcare's website at www.MolinaHealthcare.com. You will be prompted to "Choose Your State and Plan"

- Select Your State: Use the drop down arrow, then click on your applicable State.
- Select Your Plan: Use the drop down arrow, then click on "Medicare" or "Dual Options"
- Click "Submit"
- Scroll to the bottom of the web page to the "Model of Care" section.



- Model of Care Provider Training: Click on the hyperlink to access the annual training document.
- Attestation Form: From the drop down arrow, select your applicable State Attestation Form, then click "Go" to access the form.

Frequently Asked Questions

I have completed Model of Care Training for another Insurer, does that count?

- No - You are required to complete the annual SNP Model of Care Training for every Insurer with whom you have a contract. CMS does not offer a centralized site to complete training for all Insurers. CMS requires Insurers, like Molina Healthcare, to offer the Model of Care training and document that the care Providers have completed it.

Who must complete the Model of Care training?

- All contracted Providers who have been identified as directly or indirectly facilitating and/or providing Medicare Part C or D benefits for any Molina Healthcare Medicare and/or MMP Members.

How is the Model of Care training conducted?

- Computer based or face-to-face training.

Must all Attestation Forms be completed individually?

- If it is an individual Provider, yes.
- If it is a group training, one Attestation Form should be submitted by the individual with authority to sign for the group, an attendance log (required) must be included.
- The Attestation Form includes instructions on how to submit your completed form.

If you have any additional questions, please contact your local Molina Healthcare Provider Services Representative.