

Provider's Right to Notification and Correction of Erroneous Information:

Molina Healthcare will notify you, the Provider, immediately, in writing, in the event that Molina Healthcare receives conflicting information. Examples include, but are not limited to actions on a license; malpractice claims history or board certification decisions. The notification will detail the information in question.

You have the right to correct erroneous information by submitting a written response to:

Molina Healthcare of Florida, Inc.
Attention: Credentialing Department
8300 NW 33rd Street, Suite 400
Miami, FL 33122

This response must be submitted within (30) calendar days of receiving notification from Molina Healthcare. The notification will detail the information in question. You must explain the discrepancy and may correct any erroneous information or provide any proof that may be available. If you do not respond within (30) calendar days, application processing will be discontinued and network participation will be denied.

Upon receipt of notification, Molina Healthcare will re-verify the primary source information in dispute. If the primary source information has changed, correction will be made immediately to the credentials file. You will be notified in writing that the correction has been made to the credentials file. If the primary source information remains inconsistent, the Credentialing Department will notify you. You may then provide proof of correction by the primary source body to Molina Healthcare's Credentialing Department. The Credentialing Department will re-verify primary source information if such documentation is provided.