

Molina Healthcare of Florida Provider Quick Reference Guide 2019

Molina Healthcare of Florida Provider Portal - <https://provider.molinahealthcare.com/Provider/Login>

For all other inquiries or questions please visit: www.molinahealthcare.com

Quick Reference Guide

Department	Phone	Fax	TDD/TTY
Member Services	866-472-4585	866-422-6445	TDD/TTY: 800-955-8771
Provider Services	855-322-4076	(Right Fax) 562-499-0719	
Web Portal Help Desk	866-449-6848		
Utilization Management (Medical Prior Authorizations)*	866-472-4585 - Option 4	MMA/ MP Fax: 866-440-9791 Medicare Fax: 866-472-9509	
MFL Pharmacy (CVS Caremark Prior Auths)	866-472-4585 x 752211		
Nurse Advice Line (24 hours/7 days a week)	English: 888-275-8750 Spanish: 866-648-3537		TDD/TTY: 866-735-2929



Claim Submissions

Paper Claim Address MMA/LTC/MP*	Paper Claim Address Medicare*	Electronic Claim Submission EDI Claims: Emdeon	Claim Recovery Unit Phone: 866-642-8999	Electronic Funds (EFT) Change Healthcare
Molina Healthcare of Florida Claims PO Box 22812 Long Beach, CA 90801	Molina Healthcare of Florida Claims PO Box 22811 Long Beach, CA 90801	Payor ID # 51062		ProviderNet 877-389-1160 https://providernet.adminisource.com

Vendors

Dental	Behavioral Health	Vision	Hearing	Transportation
Avesis Medicare Phone: 800-327-4462 www.avesis.com	Beacon Health Options All LOB's All Regions Phone: 800-221-5487 www.beaconhealthoptions.com	ICARE Solutions - MMA/MCR All Regions Phone: 855-373-7627 www.mycarehealth.com	HEARUSA LTC/MMA Phone: 855-401-7315 www.hearusa.com	Access2Care All LOB's - All Regions Phone: 877-775-7340 TDD/TTY: 711
		VSP - Marketplace- All Regions Phone: 800-615-1883 www.vsp.com	Avesis Medicare- All Regions Phone: 800-327-4462 www.avesis.com	Labs Quest Labs Phone: 866-MYQUEST www.questdiagnostics.com

