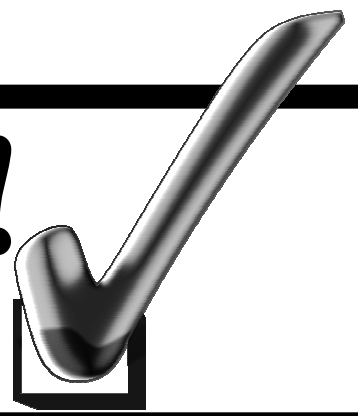

IMPORTANT!



Molina Provider News:

Change in Behavioral Health Benefit Management for Molina Healthcare

Please be advised that effective January 1, 2022, behavioral health and substance abuse services for Marketplace, and Medicare members will no longer be managed by Beacon. Effective January 1, 2022, behavioral health and substance abuse services for Medicare and Marketplace members will be managed and coordinated directly by Molina Healthcare of Florida.

Behavioral Health and Substance Abuse Service Authorizations

For behavioral health and substance abuse services rendered to Medicare and Marketplace members prior to January 1, 2022, providers should continue to submit requests for authorization to Beacon. Providers can contact Beacon at 1-855-371-3945.

For behavioral health and substance abuse services rendered to Medicare and Marketplace members on or after January 1, 2022, providers must follow Molina's Prior Authorization process. This includes updates to existing open authorizations for upcoming services to be rendered on or after January 1, 2022.

Authorizations may be requested via the secure Molina Provider Portal or via fax, as listed below:

- **Outpatient/Pre-Cert Requests (TCM, TBOSS, Psychosocial Rehab, IOP, Day Treatment)**
 - **Marketplace Members Fax: 833-322-1061**
 - **Medicare Members Fax: 844-251-1450**
- **Inpatient & Concurrent Review**
 - **Marketplace Members (Central Medicaid Unit) Fax: 833-322-1061**
Submit Concurrent Review and Clinical notes to **833-322-1061**
 - **Medicare Members (Central Medicare Inpatient Unit) Fax: 844-834-2152**
Submit Concurrent Review and Clinical notes to **844-834-2152**

To request authorization or verify authorization status via the Molina Provider Web Portal for all members, please visit [Welcome to Molina Healthcare, Inc - ePortal Services](#)

Peer to Peer request process and information:

You can request a Peer to Peer for services by:

- ✓ E-mail (all LOBs) to: CAM-HCS Peer to Peer CAM-HCSPeertoPeer@MolinaHealthCare.Com. If emailing please remember to add: Member Name, DOS, MD Name that will be conducting the P2P, MD Number, and Availability (include at least 2 intervals with date and time)
- ✓ Phone at 866-422-2541 for Medicaid Members, and 855-322-4076 ext. 756406 for Marketplace members

To Login or Register for the MFL Provider Portal: <https://provider.molinahealthcare.com/Provider/Login>

You may view the MFL Prior Authorization Guide/Form [here](#).

Pharmacy Requests

- **Marketplace**

Submit an authorization request via fax at **866-236-8531**.

General Exclusions: Inpatient Requests or 23-hour Observation, IV Antibiotics/Infusion Therapy or Medications used for Testing/Diagnostic/Stimulation Tests/Operational Procedures should be submitted to the Utilization Management Department via the Provider Web Portal or via fax at **866-440-9791**.

For ANY/ALL questions related to **ANY / ALL PHARMACY** authorization requests, please contact MFLPharmacyTech@molinahealthcare.com or **888-562-5442** extension **752211**.

- **Medicare Members**

Medicare Pharmacy part D (pharmacy drugs): **866-290-1309**

Medicare Pharmacy part B (medical J code authorizations): **800-391-6437**

If you need further assistance, you can call **1-800-665-3086**.

Continuity of Care

Medicare and Marketplace members will use the Molina Healthcare of FL provider network for all behavioral health and substance abuse services on or after 1/1/22. Members who are in active treatment prior to 1/1/22 may qualify for a 60-day continuity of care period if their treating provider is not participating in the Molina network and the member wishes to continue treatment with the non-participating provider. Authorizations must be obtained from Molina Healthcare for all continued care services rendered by non-participating providers once the continuity of care period expires.

Claims

For behavioral health and substance abuse services rendered to Medicare and Marketplace members prior to January 1, 2022, providers should continue to submit claims to Beacon. Providers can contact Beacon at 1-855-371-3945.

For date of services on or after 1/1/22, claims for behavioral health and substance abuse services must be submitted to Molina Healthcare. Claims may be submitted in one of the following formats:

- Electronic claims submission (EDI) – Change Healthcare (formerly Emdeon)
 - Molina Payer ID: 51062
- Provider Portal – <https://provider.molinahealthcare.com/Provider/Login>
- Paper

Marketplace
Molina Healthcare of Florida
PO Box 22812
Long Beach, CA 90801

Medicare
Molina Healthcare of Florida
PO Box 22811
Long Beach, CA 90801

For additional information, please view our provider handbook at www.molinahealthcare.com.

If you need further assistance, please contact Molina Healthcare at: 855-322-4076, Monday through Friday, 8am – 5pm.

Thank you for your continued care to our members!

Molina Healthcare of Florida