

IMPORTANT!

Molina Provider News:



Professional Emergency Room Services Leveling

Effective 08/01/2021

This notice is to inform you that effective 08/01/2021, Molina Healthcare is implementing a new policy regarding reimbursement for professional claims for emergency department evaluation and management (E&M) services for the ***Marketplace Line of Business***. This policy is based on coding principles established by the Centers for Medicare and Medicaid Services (CMS), Current Procedural Terminology (CPT) manual and the American College of Emergency Physicians.

Level 4 and 5 (CPT codes 99284 & 99285) E&M claims billed with a non-emergent diagnosis will be reimbursed at the level 3 (CPT code 99283) rate. Molina utilizes a list of diagnosis codes developed by medical professionals to determine what is classified as a non-emergent visit. These diagnosis codes are a lower level of complexity and severity. Diagnosis coding must support the billed CPT codes for complexity and severity of services rendered in accordance with coding guidelines.

This policy applies to the professional component of emergency room claims and is intended to ensure emergency department providers are accurately reimbursed based on the level of services provided. If a provider disagrees with how a claim was adjusted, the provider may go through the appeals process. The Molina Healthcare Provider Manual will be updated effective 08/01/2021 to be aligned with this new policy.

For more information, please visit our website and view our provider bulletin.

All other contracted terms and conditions not referenced in this policy remain in full force and effect

If you have questions, please contact Molina Healthcare at: 855-322-4076

Thank you for your continued care to our members!

Molina Healthcare of Florida