

A fax bulletin from Molina Healthcare of Florida • April 13, 2020

Information for Molina Medicare Advantage HMOs

In partnership with you, we want to share key changes that Molina Healthcare is making in response to the unprecedented COVID-19 crisis. The Centers for Medicare & Medicaid Services (CMS) issued, and continues to release, guidance for health care providers to follow during the National State of Emergency. These changes must be uniformly provided to enrollees who are affected by the disaster or emergency (not limited to COVID-19 diagnosis /services).

The following outlines key COVID-19 requirements and changes to Molina Healthcare's business rules: *(Please note, this is the first of many communications in the coming weeks to summarize Molina Medicare changes to provide ease of access to care for your patients and our members.)*

Some of the basic changes are noted below:

1. **Cost Sharing for Medicare Members** *(Related to 3/10/2020 HPMS Memo) –*
 - **CMS Requirement:** Waive or reduce enrollee cost-sharing for COVID-19 laboratory tests, telehealth benefits or other services to address the outbreak.
 - **New Molina Business Rule (effective March 3, 2020):** Molina is waiving cost share for COVID-19 tests and associated, office, urgent care and ER visits if a Molina Medicare member has a cost share for such services. Molina will cover the cost of treatment related to members who have tested positive for COVID-19 effective March 1, 2020. Molina will waive cost sharing for telehealth services provided through Teladoc.
2. **Cost Sharing for Out of Network Providers** *(Related to 3/10/2020 HPMS Memo) –*
 - **CMS Requirement:** Must provide same in-network cost-sharing for benefits/services rendered out-of-network at a facility.
 - **Molina Business Rule (in effect):** Molina will apply the same cost share structure for both in-network and out-of-network services/benefits.
3. **Prior Authorizations (PA)** *(Related to 3/10/2020 HPMS Memo) –*
 - **CMS Requirement:** Waive PA requirements that otherwise apply to tests or services related to COVID-19 at any time or other services.
 - **New Molina Business Rule (effective March 3, 2020):** Molina is waiving PA requirements for COVID-19 tests and associated office, urgent care or ER visits. Molina is also extending existing PAs through 9/1/20.
4. **Suspension of Sequestration** *(Related to CARES Act) –*
 - **CMS Requirement:** CMS has issued a temporary suspension of the 2% sequestration from May 1, 2020 through Dec. 31, 2020.
 - **New Molina Business Rule (effective May 1, 2020):** Molina will implement this new CMS requirement accordingly for those applicable Medicare contracts for the time period that sequestration is suspended. Additional information will be shared upon further regulatory guidance from CMS.

Molina Healthcare is monitoring COVID-19 developments daily. We will update you as things change and encourage you to monitor the CDC website: <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

Additional COVID-19 Emergency and Disaster Guidance is published on the CMS website at the following link: <https://www.cms.gov/files/document/hpms-memo-covid-information-plans.pdf>

If you have questions, please contact Molina Healthcare at (855) 322-4076.
Thank you for your continued care to our members!
Molina Healthcare of Florida