
IMPORTANT!

Molina Provider News:

Submitting Disputes via the Portal to Stop the Spread of COVID-19

Molina Healthcare takes the health of our members, providers, and employees alike, very seriously. As we are aware, COVID-19, more commonly known as Coronavirus is of the utmost concern globally. We do know that COVID-19 is an airborne virus that can be spread when someone coughs, sneezes or talks.

The purpose of this communication is to remind providers who need to submit any dispute, to please submit via the Provider Web Portal. For detailed instructions on how to submit a dispute, please review the Web Portal Quick Reference Guide located on our website at www.MolinaHealthcare.com or on the web portal under the “Training” link.

Submitting disputes through the portal will reduce the spread of the virus by alleviating the risk of handling potentially contaminated documents as well as improved efficiency and reduced cost to the provider.

Please take the necessary precautions to ensure that you, your staff, and patients remain healthy and help us remain vigilant to curb the spread of this virus.

If you have questions, please contact Molina Healthcare at: 855-322-4076

Thank you for your continued care to our members!

Molina Healthcare of Florida