



MOLINA HEALTHCARE PROVIDER NOTIFICATION

COVID-19

HCBS Provider Retainer Payment Update and Funding Opportunities - Adult Day Care Facilities

The purpose of this alert is to inform providers that the Centers for Medicare and Medicaid Services issued guidance to states limiting the provision of retainer payments to no more than ***three 30-day*** periods. This means that eligible home and community-based providers that have already received a retainer payment for three months, the Agency for Health Care Administration (or Molina Healthcare) ***will not*** make retainer payments in subsequent months.

Providers who have already reached the payment limitation should bill Molina Healthcare for services rendered on or after the first Date of Service of the month they are no longer eligible for retainer payment.

- ***(Ex.: A provider who received an ADC retainer payment in May, June, and July will not receive an August retainer payment, and should begin billing for services rendered as of DOS 8/1/20)***

We want to remind providers of other potential funding opportunities that are available.

- The U.S. Department of Health and Human Services (HHS) announced additional distributions from the Provider Relief Fund targeted to eligible providers that participate in the Medicaid and Children's Health Insurance Programs. The payment will be approximately 2% of reported gross revenue from patient care. ***The deadline to submit an application has been extended through August 3, 2020.***

For more information, please visit: <https://www.hhs.gov/coronavirus/cares-act-provider-relief-fund/for-providers/index.html>

Frequently Asked Questions: HHS has posted updated FAQs to address questions submitted during the previous webinars. The updated FAQs can be found here: [FAQs](#)



Fact sheet to Help Providers: The Agency has created a fact sheet with key information for providers. It is posted at: [http://ahca.myflorida.com/docs/CARES Act Medicaid-CHIP Funds Factsheet.pdf](http://ahca.myflorida.com/docs/CARES_Act_Medicaid-CHIP_Funds_Factsheet.pdf).

The U.S. Small Business Administration (SBA) launched the Paycheck Protection Program, which is a loan designed to provide a direct incentive for small businesses to keep their workers on the payroll. The SBA will forgive loans if all employee retention criteria are met, and the funds are used for eligible expenses. The Paycheck Protection Program resumed accepting applications July 6, 2020 in response to President signing the program's extension legislation. ***The new deadline to apply for a Paycheck Protection Program loan is August 8, 2020.*** For more information on the program and how to apply, please visit: <https://www.sba.gov/funding-programs/loans/coronavirus-relief-options/paycheck-protection-program>

If MFL Providers need further assistance:

Please call Molina's toll-free number at (855) 322-4076 to reach a Customer Service representative, for any service-related issues and/or in the event continued care is necessary.

For Outpatient Therapy related issues, (**MMA, MP, MCR, Comprehensive members <MMA & LTC>**) please contact American Therapy Administrators (ATA-HN1) at (888) 550-8800. For **Long-Term Care members** contact Molina Healthcare.

For Home Health, Home Infusion & DME related issues, (**MMA, MP, and MCR members**) please contact Coastal Care Services at (855) 481-0505. For **Long-Term Care and Comprehensive members** contact Molina Healthcare.