

Provider Alert

Illinois Configuration Issue

Affected Providers – Providers billing with Revenue codes 914, 915, 916, 917, 918, 919

Molina Healthcare of Illinois (Molina) is working to fix an issue that may cause providers to receive improper claims denials. Molina is reviewing the use of six specific behavioral health codes that were inadvertently terminated in the Illinois Medicaid APG Code Table Data File on December 31, 2018.

Impacted Lines of Business

This issue may affect Molina Medicaid providers who use HealthChoice Illinois and HealthChoice Illinois MLTSS and use revenue codes 914, 915, 916, 917, 918 and 919.

Issue

Claims containing a psychiatric clinic type A procedure code billed with one of the revenue codes 914, 915, 916, 917, 918, or 919 on or after January 01, 2019 are being denied inappropriately with Remark code M51 (Missing/incomplete/invalid procedure code).

Resolution

Molina's OPTUM partners who manage the Web Strat pricing tool are working to resolve this issue. Status updates will be posted on www.Molinahealthcare.com/providers/il/medicaid/comm/Pages/newsupdates.aspx.

After the issue is resolved, Molina will reprocess the claims. Providers will **NOT** be required to resubmit claims or submit disputes for claims that were affected by the issue.

Questions

Providers who have questions may contact their provider network managers or email the Provider Network Management department at MHILProviderNetworkManagement@MolinaHealthcare.com.

For help identifying your provider network manager, visit Molina's Service Area page at www.MolinaHealthcare.com.