

Provider Memorandum

Postponed Implementation Date for New Prior Authorization Requirements through eviCore

Molina Healthcare of Illinois (Molina) has postponed our original October 1, 2019 eviCore implementation date. **The new effective date will be January 1, 2020.**

Molina has contracted with eviCore healthcare (eviCore), an independent specialty medical benefits management company to provide outpatient utilization management services. eviCore will manage prior authorization requests for the following specialized clinical services, effective for dates of service on or after **January 1, 2020**:

- Imaging and Special Tests
 - Advanced Imaging (MRI, CT, PET, Select Ultrasounds)
 - Cardiac Imaging
- Radiation Therapy
- Sleep Covered Services and Related Equipment
- Molecular and Genomic Testing

Molina and eviCore will continue to provide the scheduled online web orientation sessions as outlined below and will be scheduling additional web orientation sessions as we move closer to the new **January 1, 2020** effective date.

Below are eviCore contact and resource information:

- eviCore main website is www.evicore.com
- eviCore Provider Resource site is www.evicore.com/resources/healthplan/molina
- eviCore Client Services assistance for provider questions or eviCore web support: Phone (800) 646-0418

Web Orientation Sessions

Anyone wishing to attend one of the online web orientation sessions must register in advance. Each online web orientation session is free of charge and will last approximately one hour.

How to Register

Please read the following instructions carefully to register for and participate in a session:

1. Once you have chosen a date and time, please go to <https://evicore.webex.com/>
2. Click on the "Training" tab at the top of the Web page
3. Click the "Upcoming" tab and find the date/time of the conference you wish to attend. All of the Provider Orientation Sessions will be named based on the specialty, e.g., **Molina IL Medical Oncology Provider Orientation.**
4. Click "Register" next to the session and enter the registration information.

After you have registered for a session, you will receive an e-mail containing the toll-free phone number and meeting number, conference password, and a link to the web portion of the conference. **Please keep the registration e-mail so you will have the link to the web conference and the call-in number for the session in which you will be participating.**

If you are unable to participate in a session at any of the times listed, you can obtain a copy of the presentation as well as other important documents at www.evicore.com/resources/healthplan/molina. Documents are available in PDF format. If you need Adobe Reader, you can download it at www.adobe.com/products/reader/.

Molina IL Imaging and Special Tests Provider Orientation

Dates	Day of the week	Time
September 20	Friday	9:00 AM Central
September 26	Thursday	2:00 PM Central
October 2	Wednesday	3:00 PM Central
October 8	Tuesday	10:00 AM Central

Molina IL Radiation Therapy Provider Orientation

Dates	Day of the week	Time
September 17	Tuesday	12:30 PM Central
September 23	Monday	9:00 AM Central
October 4	Friday	2:00 PM Central
October 10	Thursday	3:00 PM Central

Molina IL Molecular and Genomic Testing Provider Orientation

Dates	Day of the week	Time
September 18	Wednesday	9:00 AM Central
September 24	Tuesday	12:00 PM Central
September 30	Monday	2:00 PM Central
October 11	Friday	1:00 PM Central

Molina IL Sleep Covered Services and Related Equipment Provider Orientation

Dates	Day of the week	Time
September 19	Thursday	9:00 AM Central
September 25	Wednesday	4:00 PM Central
October 1	Tuesday	11:00 AM Central
October 7	Monday	2:00 PM Central

Providers who have questions, concerns or would like additional information about eviCore may contact the Molina provider services department at (855) 866-5462.