

Provider Memorandum

Ambulance Billing Effective January 1, 2020

Beginning January 1, 2020, Molina Healthcare of Illinois (Molina) transportation providers will be required to bill ambulance claims directly to Molina instead of Secure Transportation.

Ambulance Claims

All ambulance claims (emergent or non-emergent) with dates of service on or after January 1, 2020, should be billed to Molina for processing. This change is specific to ambulance (PT 70) claims only.

Non-Ambulance Transportation Claims

Transportation providers with a Medicare (PT 71) NPI, taxicab (PT 72) or other transportation (PT 73) code should bill Secure Transportation for all services.

Watch for More Information

Prior to January 1, 2020, we'll be posting additional memos with details on claim submission and more important information.

Questions

Providers with questions may contact their provider network managers or email the Provider Network Management Department at MHILProviderNetworkManagement@MolinaHealthcare.com.

Providers who need help identifying their assigned provider network manager may visit Molina's Service Area page at www.MolinaHealthcare.com/providers/il/medicaid/contacts/Pages/servicearea.aspx.

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