

Molina Healthcare Expands Contract with Carle Health System

Molina Healthcare of Illinois (Molina) earlier this month announced the expansion of its contract with Carle Health System (Carle).

The contract will now serve Molina's Family Health Plan (FHP) Program, as well as its existing Integrated Care Program (ICP), and Medicare-Medicaid Alignment Initiative (MMAI) Members.

"We are pleased to now be able to provide all of our Medicaid Members, as well as those on both Medicare and Medicaid with access to Carle's services," said Catherine Harvey, president of Molina Healthcare of Illinois. "With Carle's strong reputation and presence in the community, we are able to continue to ensure that our Members in this community have access to the quality health care they need and deserve."

Effective January 1, 2017, this partnership enables Molina Members to begin receiving care at:

- Carle Hospital
- Hoopston Regional Health System and its rural health centers
- Carle at Tuscola
- Carle at Watseka
- Carle at Danville
- Carle at Mattoon
- Carle Physician Group

Since 2013, Molina Healthcare of Illinois has provided government-funded care for low-income individuals. Our mission is to provide quality health care to people who receive government assistance. As of September 2016, the company serves 195,000 Members through Medicaid and Medicare-Medicaid (Duals) health programs.

Molina serves Members in 19 counties throughout Illinois, with a provider network that includes 2,492 primary care providers, 9,903 specialist physicians, 1,152 ancillary services and 112 hospitals.

Providers who have questions, may contact their Provider Service Representative or they may reach out to the Provider Services Department at (630) 203-3965 or via email at IllinoisProviders@MolinaHealthcare.com.



Find a Provider

For a complete list of providers in the Molina Healthcare of Illinois network, visit www.MolinaHealthcare.com and click on the "I'm a Professional" option. Search under the "Find a Provider" section

Or you may follow this link: <https://providersearch.MolinaHealthcare.com/Provider/ProviderSearch?RedirectFrom=MolinaStaticWeb>

HCC Pearls

Molina's HCC Pearls program focuses on the coding and documentation rules of Hierarchical Condition Category (HCC) applied by the Centers for Medicare and Medicaid Services (CMS).

HCC Pearls are concise tips for effectively and easily identifying, coding, and documenting the health status of your patients.

Providers may access HCC Pearls at:

<http://www.molinahealthcare.com/providers/illduals/comm/Pages/hcc-pearls.aspx>



Pharmacy Update: “The Monthly Remedy”

Molina Working to Address Opioid Abuse Epidemic

Molina Healthcare of Illinois (Molina) is working to implement changes to notify pharmacies and provider when predetermined dosing and/or medication usage limits have been reached for controlled substances. The effort is in response to recent Food and Drug Administration (FDA) and Centers for Disease Control and Prevention (CDC) recommendations surrounding the growing opioid abuse epidemic.

The CDC advises providers to partner with their patients to provide a safer, more effective pain management. Providers are encouraged to talk to their patients about risks and benefits of all treatment options. An estimated 1 out of 5 patients with non-cancer pain or pain-related diagnoses are prescribed opioids, according to the CDC.

Details for Molina’s efforts to partner with providers and pharmacies will be released in future communications. Stay tuned.

Provider Portal

Molina Healthcare of Illinois contracted providers are encouraged to use the Molina Provider Portal. The portal is available 24 hours a day, seven days a week and includes the following features:

- Check Member eligibility
- Submit and check the status of your claims
- Submit and check the status of your service or request authorizations
- View your HEDIS scores

Providers who wish to create an account may register at: <https://provider.molinahealthcare.com/Provider/UserResponsibility>

Providers who want to request new users under their existing accounts may fill out a request form at: <https://provider.molinahealthcare.com/Provider/AccessRequest>

To learn more about features included in the Molina Provider Portal, please refer to the Web Portal Quick Reference Guide at: <http://www.molinahealthcare.com/webportaldocs/Providers/UserManual/Quick%20Reference%20Guide.pdf>

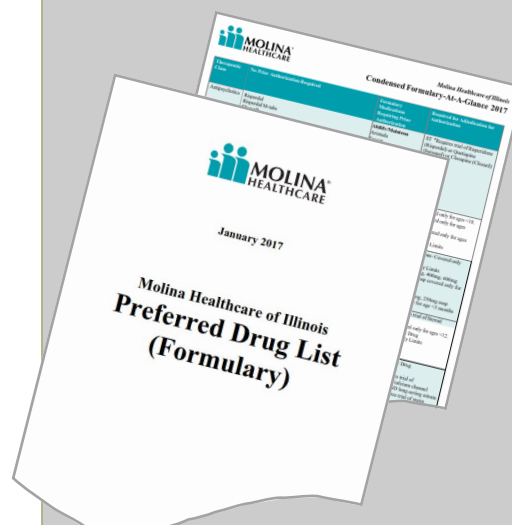


Formulary: Molina Updates its Preferred Drug List

Effective January 1, 2017, Molina healthcare of Illinois Issued an updated Preferred Drug List (PDL), also known as a Formulary. The PDL is revised once very quarter and is available at www.MolinaHealthcare.com. Select “I’m a Health Care Professional” and search under the “Drug Formulary” section of the Molina provider website.

An abridged version of the PDL is also available for providers. This document is titled “Condensed Formulary-At-A-Glance 2017” and it highlights Formulary options for some common therapeutic classes.

Provider may fax completed Pharmacy Prior Authorizations Forms with supporting documentation to Molina at (855) 365-8112. The Pharmacy Provider Authorization Form is available at www.Molinahealthcare.com. A response to prior authorization requests will be provided within 24 business hours.



2017 HEDIS® Chart Review

Molina Healthcare of Illinois (Molina) is preparing for its yearly Healthcare Effectiveness Data and Information Set (HEDIS®) chart review. Starting Feb. 1, Molina employees will be reaching out to providers to request medical records as part of our HEDIS® review process.

The request will include a Member list identifying assigned measures and minimum necessary information needed. Data collection methods include: fax, mail, on-site visits for larger requests and remote electronic medical records (EMR) system access.

Contracted providers do not need a release of information. Provider and network agreements already provide for the release of medical records information for quality improvement.

HEDIS® is a performance measurement tool that is coordinated and administered by National Committee for Quality Assurance (NCQA) and used by Centers for Medicare and Medicaid Services (CMS) for monitoring the performance of managed care organizations. HEDIS® is a retrospective review which looks at medical services performed prior to December 31, 2016 and is required to be reported by all managed care organizations in the state of Illinois.

Medicare-Medicaid Plans Prior Authorization Updated Process

Effective March 1, 2017, Molina Healthcare of Illinois (Molina) will launch an update for the prior authorization process for a select group of services under the Molina Dual Options Medicare-Medicaid Plan. Providers seeking authorization for the following services will utilize a new fax number when submitting requests.

- Elective Surgeries (outpatient and inpatient)
- Durable Medical Equipment (DME)
- The Following Outpatient Behavioral Health Services:
 - ⇒ Out of Network Office Visits
 - ⇒ Psychological Testing
 - ⇒ Neuropsychological Testing
- Pharmacy (Part B only)
- Home Health
- Speech Therapy Services
- Dialysis Notifications

Prior authorization for the services listed above will be reviewed and processed by the Molina Corporate Healthcare Services via fax at **(844) 251-1450**. For questions on authorization requests, please call toll-free (855) 866-5462.

Prior authorizations for the service of advanced imaging will continue to be reviewed and processed with the same fax number. Requests for authorization for **advanced imaging** must be faxed to (877) 731-7218.

The process for requesting and submitting authorization requests for all other services has not changed.

HFS Corner

Please make sure to review Illinois Department of Healthcare and Family Services (HFS) website for important updates and notifications. www.Illinois.gov/hfs/MedicalProviders/Pages/default.aspx

Provider Notifications

Provider notices and bulletins contain pertinent information for participating providers for medical services provided or for claims submitted for reimbursement.

<http://www.Illinois.gov/hfs/MedicalProviders/notices/Pages/default.aspx>

Prior Authorization (PA) Form

The Prior Authorization (PA) form is available to providers at:

<http://www.MolinaHealthcare.com/providers/il/duals/forms/Pages/fuf.aspx>

Complete a Prior Authorization Request Form with all pertinent information and medical notes as applicable. The Prior Authorization Request Form is conveniently located on the Illinois Molina Healthcare Provider website.

