Provider Memorandum

Prior Authorization Removal for Provider Types 28, 33, 38 and 39

Effective May 1, 2019, Molina Healthcare Illinois (Molina) removed the prior authorization requirements related to custodial long term care services and hospice services when billing room and board in a long term care facility (revenue code 0658).

This change applies to:
- Custodial services requiring Illinois Department of Healthcare and Family Services (HFS) approval of the Long Term Care application and stay; and
- Custodial services when the member is listed on the patient credit file. Going forward, the patient credit file Molina receives from HFS will be the definitive source to determine if the long term care stay has been approved.

Affected Provider Types:
- Provider type 28 Supportive Living Facility (SLF)
- Provider type 33 Skilled Nursing Facility (SNF)
- Provider type 38 Specialized Mental Health Rehab Facility (SMHRF) and/or Intermediate Care Facility (ICF)
- Provider type 39 Hospice

Note: If you are a non-participating provider with Molina, you will still be required to obtain a prior authorization for LTC services.

Note: Supportive Living Facilities (SLFs): As a waiver, providers should continue to notify Molina of the waiver benefit and SLF stay to ensure the member's care plan is in place and up to date. However, claims adjudication will not be dependent on an authorization.

Impacted Lines of Business: HealthChoice Illinois, Molina Dual Options Medicare-Medicaid Plan (MMP) and HealthChoice Illinois Managed Long Term Services and Support (MLTSS).

This change *does not* apply to Medicare days being applied to dual-eligible members in long term care. This *only* applies to the Medicaid benefits related to long term care.

Questions
Providers with questions, may contact their provider network managers or email the Provider Network Management Department at MHILProviderNetworkManagement@MolinaHealthcare.com.

Providers who need help identifying their assigned provider network manager may visit Molina's Service Area page at www.MolinaHealthcare.com/providers/il/medicaid/contacts/Pages/servicearea.aspx.