

Provider Memorandum

Molina Healthcare of Illinois Selected for Statewide Medicaid Contract

Molina Healthcare of Illinois will soon expand its reach in bringing quality health services to those who are in need across the state. The Illinois Department of Healthcare and Family Service (HFS) earlier this month announced that Molina was selected to enter into a statewide Medicaid managed care contract slated to begin January 1, 2018.

Molina was selected by HFS pursuant to its request for proposal (RFP) issued in February 2017. The new contract will expand mandatory managed care in Illinois from the existing 30 counties to the state's total 102 counties and it will help the state achieve its goal of enrolling 80 percent of the Medicaid-eligible population into managed care.

"Molina is thrilled to expand our Medicaid footprint in the state by coordinating and offering fully integrated managed care to Medicaid beneficiaries in all regions," said Molina Healthcare of Illinois President Mike Jones in a press release issued by Molina on August 15, 2017. "For more than 35 years, Molina Healthcare has been able to achieve cost savings while improving health outcomes through care coordination, commitment to quality and a focus on preventive care. We are excited and optimistic about playing a role in transforming the managed care program and look forward to delivering on our mission."

Molina has worked in strong partnership with HFS, contracted providers, community-based organizations and other key stakeholders in Illinois since 2013, when the health plan began serving Members in Central Illinois and Metro East regions. Molina also serves the Duals population, those who qualify for both Medicaid and Medicare, in Central Illinois. In early 2016, Molina expanded to serve the Medicaid population in Cook County.

Illinois Providers across the state who wish to join the Molina Healthcare of Illinois contracted network may reach out via email to IllinoisProviders@MolinaHealthcare.com or by phone at (888) 562-5442, ext. 163965 to request information, contracting materials or ask questions. The Molina contracting team will continue to work to establish partnerships with additional providers across the state. Together, we can provide the high-quality health care that Medicaid enrollees need.

Molina offers its contracted providers timely claims processing and a provider services team who can complete staff trainings and answer questions. Additionally, providers may access the Molina Provider Portal, where providers may verify eligibility, claims submission and status, request prior authorization and tracking, view HEDIS® scores and more. A bonus program is also in place for contracted providers who meet higher standards of quality of care when serving Molina Members.

Please contact your Provider Service Representative if you have any questions or you may contact the Provider Services Department at (630) 203-3965 or via email at MHILPSR@MolinaHealthcare.com.